

## **CAYIN TECHNOLOGY**

## SIGNAGE MEDIA PLAYER: SMP-WEB SERIES

## **User Manual**

### **SMP-WEBDUO**

Version 1.0

### **SMP-WEBPLUS**

Version 4.5 Version 5.0

### **SMP-WEBPLUS-T**

Version 4.5 Version 5.0

### **SMP-WEB3**

Version 2.5 Version 3.0

### **SMP-WEB3N**

Version 2.5 Version 3.0

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## **Contents**

About CAYIN	i
Copyright Notice	i
Trademark Notice	i
Disclaimers	i
1. SMP-WEB Series Overview	1
1-1 SMP-WEBDUO Appearance	3
1-1-1 Front View (P/N: LB-600)	3
1-1-2 Rear View (P/N: LB-600)	3
1-2 SMP-WEBPLUS Appearance	4
1-2-1 Front View (P/N: LB-300)	4
1-2-2 Rear View (P/N: LB-300)	4
1-2-3 Front View (P/N: LB-500)	5
1-2-4 Rear View (P/N: LB-500)	5
1-3 SMP-WEBPLUS-T Appearance	6
1-3-1 Front View (P/N: LB-300)	6
1-3-2 Rear View (P/N: LB-300)	6
1-3-3 Front View (P/N: LB-500)	6
1-3-4 Rear View (P/N: LB-500)	7
1-4 SMP-WEB3/SMP-WEB3N Appearance	7
1-4-1 Front View (P/N: LB-400, LB-400N)	7
1-4-2 Rear View - SMP-WEB3 (P/N: LB-400)	8
1-4-3 Rear View - SMP-WEB3N (P/N: LB-400N)	8
1-5 Hardware Specifications	9

1-6 System Specifications	10
1-7 Install SMP-WEB Series	12
1-7-1 Install Hardware	12
1-7-2 Login on SMP-WEB Series	13
1-7-3 Remote PC Login	15
2. Configuration in Wizard Mode	16
2-1 Upload Files to SMP Player	17
2-2 Wizard Mode Introduction	19
2-3 Network Wizard	20
2-3-1 Step1: Ethernet Configuration	20
2-3-2 Step2: Wi-Fi Configuration (Optional)	21
2-3-3 Step3: Ping Gateway	22
2-4 System Wizard	23
2-4-1 Step1: Time & Language Settings	23
2-4-2 Step2: Display Settings	24
2-4-3 Step3: Media Folder Security Settings	28
2-5 Content Update Wizard	29
2-5-1 Content Update Settings	29
2-6 Playback Wizard	30
2-6-1 HTML Playlist	30
3. Multimedia Contents Playback and Management	31
3-1 Upload Files to SMP Player	32
3-2 Edit Playlist	34
3-2-1 Edit New Playlist	34
3-2-2 Set Default Playlist	38

3-2-3 Set Central Scheduling	39
3-2-4 When playlist changes, resume from the next item	39
3-2-5 Select Playlist from a Keypad Device	40
3-2-6 Check File Timestamp / URL	40
3-3 Manage Playlist	41
3-3-1 Export Playlist	41
3-3-2 Import Playlist	42
3-3-3 Duplicate Playlist	42
3-4 HTTP Proxy	43
3-5 System Volume	44
3-6 Local Scheduling	45
3-6-1 Web Playlist	45
3-6-2 System Volume	46
4. Using CAYIN Media Player in HTML	47
4-1 Media Player Tag and Attributes	48
4-2 Examples	51
4-3 Apply Font in SMP-WEB Series Players	56
4-4 Hide the Scroll Bar	58
5. Content Update and Media Folder Management	59
5-1 Update Media Folder	60
5-2 Manage Media Folder	63
6. System Status and Settings	65
6-1 System Status	66
6-1-1 Basic Information	66
6-1-2 Advanced Information	67

6-1-3 Firmware Information	68
6-2 System Settings	69
6-2-1 Set System Time	69
6-2-2 NTP Service	70
6-2-3 Change Web Administrator's Password	70
6-2-4 Change Service Port of Web Manager	71
6-2-5 Choose Web Manager Language	71
6-2-6 Set System Reboot	72
6-2-7 Frequency of Server Communication	72
6-3 System Maintenance	73
6-3-1 Upload Firmware	73
6-3-2 Restart/Shutdown System	73
6-3-3 Export/Import/Restore System Settings	74
6-3-4 Remote System Recovery	74
6-4 Display Settings	75
6-4-1 Display Information for SMP-WEBDUO	75
6-4-2 Display Information for SMP-WEBPLUS/SMP-WEBPLUS-T	81
6-4-3 Display Information for SMP-WEB3/WEB3N	82
6-4-4 Video Input Settings (SMP-WEB3 only)	83
6-4-5 User Define Resolution (WEBPLUS/PLUS-T and WEBDUO)	84
6-4-6 Hide Cursor	85
6-4-7 Turn on / Turn off Display	86
7. Touch Panel Support (SMP-WEBPLUS-T)	87
7-1 Verified Touch Panel	88
7-2 Configure Parameters of Touch Panel	89

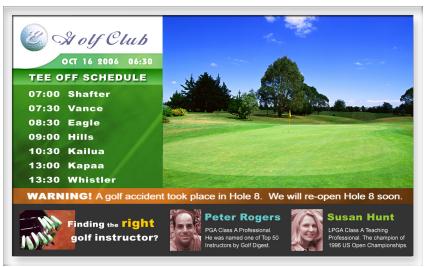
7-3 Screen Saver Mode9	<del>)</del> 0
8. Network Settings9	)1
8-1 Ethernet9	)2
8-2 Wireless Network9	)3
8-3 Off-Line Settings9	)4
9. LOG Management9	)5
9-1 Enable Syslog9	<b>)</b> 6
9-2 View Logs9	<b>)</b> 7
9-3 Export Log File9	98
10. SMP Console9	)9
11. System Recovery10	)1
Appendix10	)3
Appendix A: Test the Resolution of Your Display10	)4
Appendix B: Use "log_rcv" to collect syslog from players 10	)6

# **SMP-WEB Series Overview**

1-1 SMP-WEBDUO Appearance	3
1-1-1 Front View (P/N: LB-600)	3
1-1-2 Rear View (P/N: LB-600)	3
1-2 SMP-WEBPLUS Appearance	4
1-2-1 Front View (P/N: LB-300)	4
1-2-2 Rear View (P/N: LB-300)	4
1-2-3 Front View (P/N: LB-500)	5
1-2-4 Rear View (P/N: LB-500)	5
1-3 SMP-WEBPLUS-T Appearance	6
1-3-1 Front View (P/N: LB-300)	6
1-3-2 Rear View (P/N: LB-300)	6
1-3-3 Front View (P/N: LB-500)	6
1-3-4 Rear View (P/N: LB-500)	7
1-4 SMP-WEB3/SMP-WEB3N Appearance	7
1-4-1 Front View (P/N: LB-400, LB-400N)	7
1-4-2 Rear View - SMP-WEB3 (P/N: LB-400)	8
1-4-3 Rear View - SMP-WEB3N (P/N: LB-400N)	8
1-5 Hardware Specifications	9
1-6 System Specifications	10
1-7 Install SMP-WEB Series	12
1-7-1 Install Hardware	12
1-7-2 Login on SMP-WEB Series	13
1-7-3 Remote PC Login	15

SMP-WEB series is a web-based networked digital signage system. All multimedia contents are displayed in full-screen webpage, so designers can utilize their own familiar web-editing tools and unleash their creativities. SMP-WEB series supports most popular web languages, image file formats, and audio/video codec. In addition to Flash, HTML, video, images, animations, and texts, SMP-WEBPLUS-T can easily be extended to provide interactive services incorporating with touch screens.







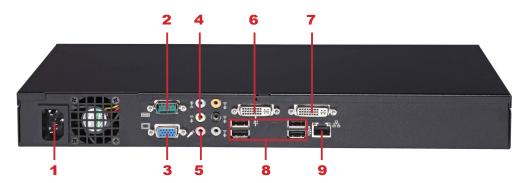
## 1-1 SMP-WEBDUO Appearance

## 1-1-1 Front View (P/N: LB-600)



1. Power Indicator 2. Hard Disk Indicator 3. Reset 4. Power

## 1-1-2 Rear View (P/N: LB-600)



- 1. Power Connector 2. RS-232 3. VGA 4. Audio-Out
- 5. Line-In (reserve for future use) 6. DVI 2 7. DVI 1 8. USBx4 9. Ethernet LAN

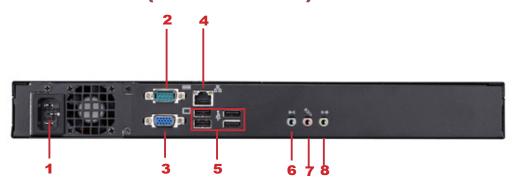
## 1-2 SMP-WEBPLUS Appearance

## 1-2-1 Front View (P/N: LB-300)



1. Power Indicator 2. Hard Disk Indicator 3. Reset 4. Power

## 1-2-2 Rear View (P/N: LB-300)



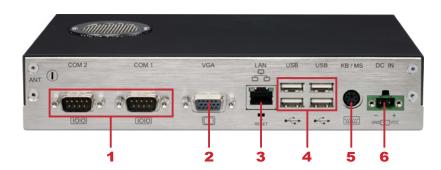
**1.** Power Connector **2.** RS-232 **3.** VGA **4.** Ethernet **5.** 4×USB **6.** Line-In (reserve for future use) **7.** Mic-In (reserve for future use) **8.** Audio-Out

## 1-2-3 Front View (P/N: LB-500)



1. Power Button 2. DVI Connector 3. MIC-IN (Reserved) 4. Audio-out 5. PWR/HDD Indicator

## 1-2-4 Rear View (P/N: LB-500)



- 1. RS-232 x 2 2. VGA Connector 3. Ethernet LAN
- 4. USB x 4 5. PS/2 6. Power Connector

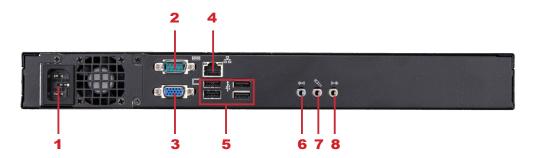
## 1-3 SMP-WEBPLUS-T Appearance

## 1-3-1 Front View (P/N: LB-300)



1. Power Indicator 2. Hard Disk Indicator 3. Reset 4. Power

### 1-3-2 Rear View (P/N: LB-300)



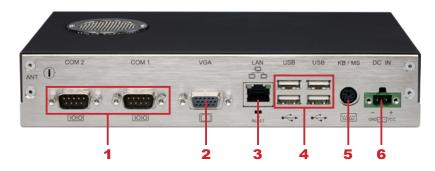
**1.** Power Connector **2.** RS-232 **3.** VGA **4.** Ethernet **5.** 4×USB **6.** Line-In (reserve for future use) **7.** Mic-In (reserve for future use) **8.** Audio-Out

## 1-3-3 Front View (P/N: LB-500)



1. Power Button 2. DVI Connector 3. MIC-IN (Reserved) 4. Audio-out 5. PWR/HDD Indicator

## 1-3-4 Rear View (P/N: LB-500)



- 1. RS-232 x 2 2. VGA Connector 3. Ethernet LAN
- 4. USB x 4 5. PS/2 6. Power Connector

## 1-4 SMP-WEB3/SMP-WEB3N Appearance

## 1-4-1 Front View (P/N: LB-400, LB-400N)



1. Power & HDD LED 2. Front USB connectors

## 1-4-2 Rear View - SMP-WEB3 (P/N: LB-400)



- 1. AV-in 2. COM Port 3. Power Connector 4. Ethernet 5. AV-Out
- 6. S-Video Out 7. VGA Connector (Output) 8. USBx2 9. Power Switch

### 1-4-3 Rear View - SMP-WEB3N (P/N: LB-400N)



- 1. COM Port 2. Power Connector 3. Ethernet 4. AV-Out
- 5. S-Video Out 6. VGA Connector (Output) 7. USBx2 8. Power Switch

## **1-5 Hardware Specifications**

	SMP-WEBPLUS/ SMP-WEBPLUS-T (P/N: LB-300)	SMP-WEBPLUS/ SMP-WEBPLUS-T (P/N: LB-500)	SMP-WEB3/WEB3N (P/N: LB-400/400N)	SMP-WEBDUO (P/N: LB-600)
Dimension	44 (H) x 380 (W) x 195 (D) mm	43 (H) x 222 (W) x 135 (D) mm	44 (H) x 290 (W) x 150 (D) mm	44 (H) x 380 (W) x 195 (D) mm
Material	Aluminum + Steel	Aluminum + Iron	Steel (Fanless)	Aluminum + Steel
Color	Silver & Black	Gray & White	Black	Silver & Black
Net Weight	4.4 Kg (with hard drive)	1.5 Kg (with hard disk)	2.5 Kg (with hard disk)	4.4 Kg (with hard disk)
Network	10/100/1000 Mbps Ethernet	10/100 Mbps Ethernet	10/100 Mbps Ethernet	10/100/1000 Mbps Ethernet
Internal Storage	160GB, 3.5" IDE HDD	80GB, 2.5" IDE HDD (Share with system software)	80GB, 2.5" IDE HDD	320GB, 3.5" SATA HDD
Video	VGA D-Sub	VGA D-Sub/DVI-D (No HDCP support)	VGA D-Sub, Composite (WEB3 only)/S-Video (NTSC/PAL)	VGA D-Sub x 1, DVI-D x 2 (No HDCP support)
Audio	Phone Jack (Stereo)	Phone Jack (Stereo)	RCA Stereo	Phone Jack (Stereo)
Video In	N/A	N/A	Composite (RCA) (SMP-WEB3 only)	N/A
Audio In	N/A	N/A	RCA Stereo (SMP-WEB3 only)	N/A
Power	100~240V AC (with internal adaptor)	100~240V AC (with external adaptor)	100~240V AC (with external adaptor)	100~240V AC (with internal adaptor)
Others	RS-232 (COM), USB x 4	RS-232 (COM), USB x 4	RS-232 (COM), USB x 4	RS-232 (COM), USB x
Certificate	CE, FCC	CE, FCC, UL, LVD, CCC	CE, FCC, LVD	CE, FCC

## **1-6 System Specifications**

	SMP-WEBPLUS-T	SMP-WEBPLUS/ SMP-WEBPLUS-T (P/N: LB-500)	SMP-WEB3/WEB3N (P/N: LB-400/LB-400N)	SMP-WEBDUO (P/N: LB-600)		
Playback File Format	Flash: Support Adobe Flash Player	WEB: Build-in Firefox 2.0; support W3C HTML format and JavaScript 1.7 Flash: Support Adobe Flash Player V9 Image: JPEG/GIF(1)/BMP; support image resolution up to 1920x1080 (2 million pixels)				
Video Files	MPEG/MPG/VOB/MP3/MP4     WMV/WMA     AVI	• WMV/WMA				
CODEC <sup>3</sup>	<ul> <li>MPEG-1, MPEG-2 PS, MPEG-2 T</li> <li>MP3 (MPEG AUDIO LAYER 3)</li> <li>WMV 7/8/9</li> <li>WMA 7/8</li> <li>RAW DV (SMP-WEBPLUS, SMP-WEBPLUS, SMP-WEBPLUS</li></ul>	-WEBPLUS-T, SMP-WEBDUO only	<b>(</b> )			
Network Streaming	CAYIN RTB (Encapsulation Method: MPEG TS , Codec: MPEG-1/MPEG-2, bit rate: 1~5 Mbps)     RTP (Encapsulation Method: MPEG TS , Codec: MPEG-1/MPEG-2)     HTTP/MMS					
Video Resolution <sup>3</sup>	■ Video Resolution and Specificat methods, supporting up to 720p (Mbps (MPEG2), 8~9 Mbps (MPE (H.264) [Landscape, 25 fps, single v To avoid system running in the you do not use the following screis playing 720p HD video: 1920: 1280x1024(75Hz) or similar high mode. 720p HD video is also not simode.	1280x720); bit rate up to: 10~12 G4), 4~8 Mbps (WMV), 3 Mbps video playback] <sup>2</sup> e low performance, we suggest en resolutions when SMP player x1200, 1920x1080, 1600x1200, esolutions set in the 'User define	Support video bit-rate up to 5 Mbps (codec dependent)	•Video Resolution and Specification may differ for different output methods, supporting up to 1080p (1920x1080); bit rate up to: 20 Mbps (MPEG2), 10~12 Mbps (MPEG4), 8~10 Mbps (WMV), 5~8 Mbps (H.264, 720p only) [Single mode/Landscape, 25 fps, single video playback] <sup>2</sup> Video Resolution and Specification may differ for different output methods. Please refer to Chapter 6-4 for details.		

	SMP-WEBPLUS/ SMP-WEBPLUS-T (P/N: LB-300)	SMP-WEBPLUS/ SMP-WEBPLUS-T (P/N: LB-500)		SMP-WEBDUO (P/N: LB-600)		
Display Output <sup>3</sup>	1280x1024, 1600x1200, 1280x72	20 (720p), 1280x768, 1600x900, 1920x1080, 1920x1200 and User	1366x768 <sup>3,4</sup> • Do not support display rotation • Composite & S-Video only be supported on screen resolution	800x600, 1024x768, 1152x864, 1280x1024, 1280x720(720p), 1280x768, 1360x768, 1366x768, 1368x768, 1600x900, 1600x1200, 1680x1050, 1920x1080, 1920x1200		
Network Interface	10/100/1000 Mbps Ethernet     802.11b/g wireless LAN adaptor (optional)	10/100 Mbps Ethernet     802.11 b/g wireless LAN adaptor (optional)	10/100 Mbps Ethernet     802.11b/g wireless LAN adaptor (optional)	10/100/1000 Mbps Ethernet     802.11b/g wireless LAN adaptor (optional)		
Network Protocols	Support HTTP, SMB, ICMP	Support static IP and dynamic IP (DHCP) Support HTTP, SMB, ICMP Support network detection and will automatically change to backup off-line content during network disconnection				
Detect EDID/DDC parameters	•Support		N/A	●Support		
Other	<ul> <li>Connect to a keyboard or mouse</li> <li>Switch playlist by entering keypad key (0~9)</li> </ul>					
System Disk	Disk-on-Module (Flash)	HDD (Share with content disk)	Disk-on-Module (Flash)	Disk-on-Module (Flash)		
HID Touch Support	Only SMP-WEBPLUS-T	Only SMP-WEBPLUS-T	N/A	N/A		

### NOTE

- 1 SMP-WEB series does not support animation GIF and CMYK JPEG.
- 2 Only 720p H. 264 video is supported, bit-rate up to 5~8 Mbps.
- 3 The maximum bit-rate and resolution might be different based on your file encoding methods. We acknowledge video playback results may be influenced by many factors, such as codec, bit-rate, screen resolution, or other components playing with video at same time... etc.. Please test the video on SMP players in advance. CAYIN DOES NOT GUARANTEE EVERY VIDEO FILE CAN BE PLAYED ON SMP PLAYERS PROPERLY WITHOUT TESTING BEFOREHAND.
- 4 The applicable resolution is also related to the resolutions of your display. Please check the specifications of the display and choose a suitable one for you.

### 1-7 Install SMP-WEB Series

### 1-7-1 Install Hardware

- 1. Open SMP package.
- 2. Connect the Ethernet to LAN port. (By default, SMP will get an IP address from a DHCP server.)
- 3. Connect the VGA or DVI cable to your screen. (The default screen resolution is 1024x768.)
- 4. If you need to configure system settings directly from the player, please connect a keyboard and a mouse to any of the USB connectors.
- 5. Connect the power adapter to a socket. SMP-WEB will be turned on by itself.
- 6. Once you see the LOGIN page on the screen, you already complete the installation.

### 1-7-2 Login on SMP-WEB Series

After installing a SMP player, please login and complete the initial settings based on your network environment.

### **DHCP (Auto IP)**

If you are in the DHCP network, SMP players will get an IP address automatically after installation. You can start to login the Web Manager page of the player directly after you connect a keyboard and a mouse to the SMP device.

 Click [Wizard Mode] or [Advanced Mode] on the Web Manager, and enter a username and password.



Default Username: webadmin

Default Password: admin

### Static IP

If you are in the static IP network, please follow steps below to login and complete network settings.

 Connect a keyboard and a mouse to USB connectors on the SMP player and connect the power adapter to a socket to turn on the system. Click [Wizard Mode] or [Advanced Mode], and enter a username and password.

Default Username: webadmin

Default Password: admin

 After logging in Web Manager, click [NETWORK SETTINGS] or [Network Wizard] on the screen. Then, click "Static IP Address" in the Ethernet Settings area and set up all related network settings for this SMP.

### NOTE

At any time, you can switch between playback and Web Manager in a local screen. Just plug a keyboard to SMP device and press Ctrl+F10 and switch to Web Manager Login page, then press Ctrl+F1 to switch to playback mode.

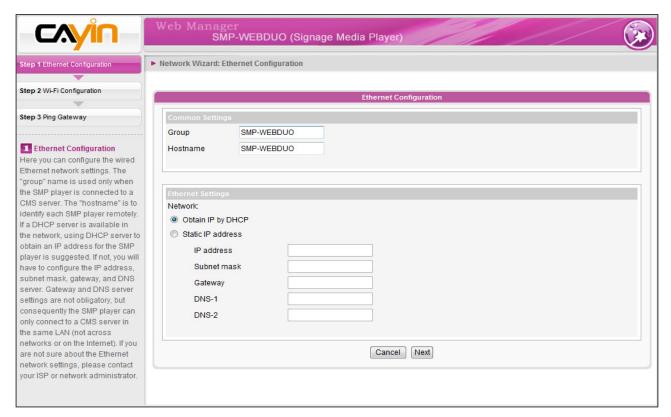
### NOTE

Except for the initial installation of SMP, we suggest you to manage or change settings of SMP by remote PC, but not do it directly from the player.

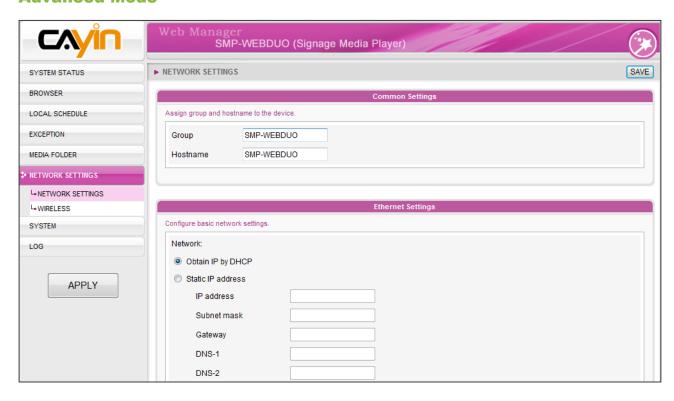
**USER MANUAL** 

3. After completing, click [SAVE] and [APPLY]. In the [Network Wizard], please follow the wizard steps to finish the settings. Then, the SMP client will reboot.

### **Wizard Mode**



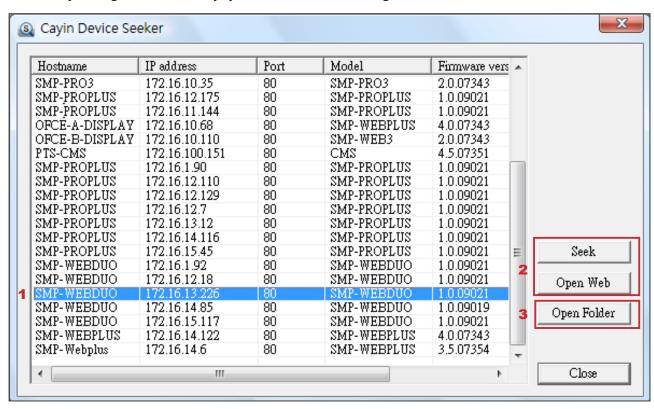
### **Advanced Mode**



### 1-7-3 Remote PC Login

If you try to manage SMP remotely on your own PC, please follow below steps:

- 1. Insert the product CD into your CD-ROM, and run "Cayin Device Seeker" (\Tool\Device Seeker"). You can also copy this file to your PC for future management.
- 2. Click [Seek] and the seeker will search all available SMP clients or CMS servers in the same LAN. Select one player and double click the player's name. Or, you can also click a player's name, and click [Open Web].
- 3. You can also open the Media Folder of any player by [Cayin Device Seeker]. Select the player you want to connect, and click [Open Folder].
- 4. If your PC and the SMP player are not in the same LAN, the Device Seeker can not function properly. Please open the browser and enter the IP address of the SMP player. After you login successfully, you can start to manage the SMP.



# 2 Configuration in Wizard Mode

2	-1 Upload Files to SMP Player	17
2	-2 Wizard Mode Introduction	19
2	-3 Network Wizard	20
	2-3-1 Step1: Ethernet Configuration	20
	2-3-2 Step2: Wi-Fi Configuration (Optional)	21
	2-3-3 Step3: Ping Gateway	22
2	-4 System Wizard	23
	2-4-1 Step1: Time & Language Settings	23
	2-4-2 Step2: Display Settings	24
	2-4-3 Step3: Media Folder Security Settings	28
2	-5 Content Update Wizard	29
	2-5-1 Content Update Settings	29
2	-6 Playback Wizard	30
	2-6-1 HTML Playlist	30

## 2-1 Upload Files to SMP Player

When you use SMP players without CMS server, you can choose one of the following methods to upload files to SMP-WEB series players.

### **Method 1:**

- Insert the product CD into your CD-ROM, and run [Cayin Device Seeker] (\Tool\Device Seeker\cysrch.exe). You can also copy this file to your PC for future management.
- Click [Seek] and the seeker will search all available SMP clients or CMS servers in the same LAN. When the devices are found, select the one you want to connect, and click [Open Folder].

#### Cayin Device Seeker IP address Port Model Hostname Firmware vers 172.16.10.35 SMP-PRO3 2.0.07343 SMP-PROPLUS SMP-PROPLUS OFCE-A-DISPLAY SMP-PROPLUS SMP-PROPLUS 172.16.12.175 172.16.11.144 80 1.0.09021 1.0.09021 80 172.16.10.68 SMP-WEBPLUS 4.0.07343 172.16.10.110 172.16.100.151 OFCE-B-DISPLAY 80 SMP-WEB3 2.0.07343 4.5.07351 PTS-CMS 80 CMS SMP-PROPLUS SMP-PROPLUS 1.0.09021 172.16.12.110 172.16.12.129 SMP-PROPLUS 80 80 SMP-PROPLUS SMP-PROPLUS 1.0.09021 SMP-PROPLUS 1.0.09021 172.16.12.7 172.16.13.12 SMP-PROPLUS SMP-PROPLUS SMP-PROPLUS 80 1.0.09021 SMP-PROPLUS 80 1.0.09021 SMP-PROPLUS 172.16.14.116 80 SMP-PROPLUS 1.0.09021 172.16.15.45 172.16.1.92 SMP-PROPLUS SMP-WEBDUO SMP-PROPLIIS 80 1.0.09021 Seek SMP-WEBDIIO 80 1.0.09021 SMP-WEBDUO 172.16.12.18 SMP-WEBDUO 1.0.09021 Open Web 80 SMP-WEBDUO 172.16.14.85 SMP-WEBDUO 1.0.09019 Open Folder 172.16.15.117 172.16.14.122 SMP-WEBDUO SMP-WEBDUO SMP-WEBPLUS SMP-WEBPLIIS 80 4.0.07343172.16.14.6 SMP-Webplus SMP-WEBPLUS 3.5.07354 Close

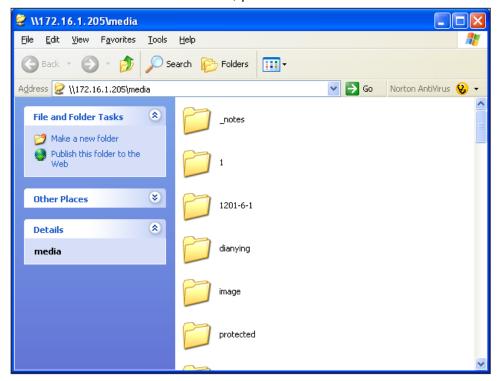
- 3. Your PC will open File Explorer and you can see files or folders in your selected player.
- 4. Copy multimedia files from your PC to the SMP player via Network Neighborhood and then you can start to play those files in the SMP player.

### NOTE

Your PC and SMP player have to be in the same LAN, so that you can use Cayin Device Seeker to open the Media Folder of that SMP.

### **Method 2:**

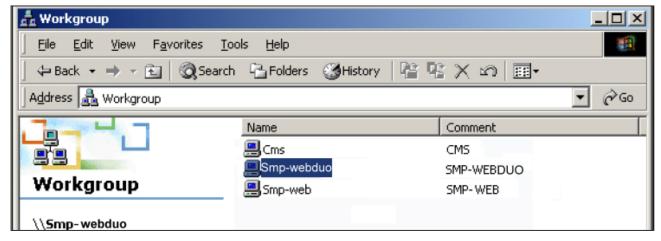
1. Open [**File Explorer**], and enter the \hostname or "\IP address". For example, if your hostname is SMP-WEBDUO, please enter \\SMP-WEBDUO or \\172.16.1.205.



2. Copy multimedia files from your PC to the SMP player via Network Neighborhood and then you can start to play those files in the SMP player.

### **Method 3:**

1. Open "Network Neighborhood" of your PC. All PCs in "Workgroup" will be listed. You can see all SMP clients or CMS servers from your Windows Explorer, like the figure below:



2. Copy multimedia files from your PC to the SMP player via Network Neighborhood and then you can start to play those files in the SMP player.

### 2-2 Wizard Mode Introduction

When you open SMP Web Manager, you can choose to use Wizard Mode by clicking on the **[Wizard Mode]** button. After entering the Wizard mode, you will see four wizards: Network Wizard, System Wizard, Content Update Wizard, and Playback Wizard. You can complete the basic configuration step by step from Network Wizard to Playback Wizard.

If you need to configure more detailed settings, please switch to the Advanced Mode.



### 2-3 Network Wizard

In the "**Network Wizard**", you can finish network-related settings, including Ethernet and Wi-Fi configurations.

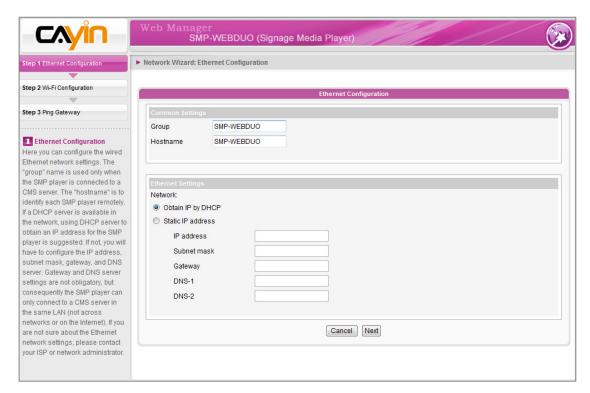
### 2-3-1 Step1: Ethernet Configuration

Here you can configure the wired Ethernet network settings.

Firstly, please enter the Group name and Hostname. The "group" name is used only when the SMP player is connected to a CMS server. The "hostname" is to identify each SMP player remotely.

Then, select either DHCP or static IP address, based on your own network environment. If a DHCP server is available in the network, using DHCP server to obtain an IP address for the SMP player is suggested. If not, you will have to configure the IP address, subnet mask, gateway, and DNS server. Gateway and DNS server settings are not obligatory, but consequently the SMP player can only connect to a CMS server in the same LAN (not across networks or on the Internet).

If you are not sure about the Ethernet network settings, please contact your ISP or network administrator.

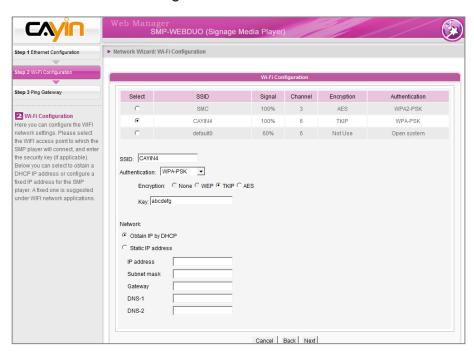


### NOTE

If you connect wired and wireless network to the player at the same time, the system will choose the wired one as the first priority, and will switch to the wireless one automatically when you unplug the wired Ethernet connection.

# 2-3-2 Step2: Wi-Fi Configuration (Optional)

If you attach a compatible USB Wi-Fi adaptor to a SMP player, you will see the page "Wi-Fi Configuration" and can configure wireless network settings here.



### NOTE

If you use WEP, the key will be 5 or 13 characters, 10 or 26 hexadecimal. If you use TKIP or AES, the key will be 8~63 characters.

### NOTE

We suggest you use static IP address for more stable Wireless connection.

- Choose a suitable wireless AP (Access Point). Please be aware that a low-signal AP may lead to an unstable connection and data loss. If you don't see any Wi-Fi AP listed, please check your Wi-Fi environment with your network administrator.
- Choose an appropriate authentication and encryption method. Normally, these settings can be detected automatically. Please enter the key if necessary.
- 3. Please specify the DHCP or static IP address for the wireless connection of the SMP player.

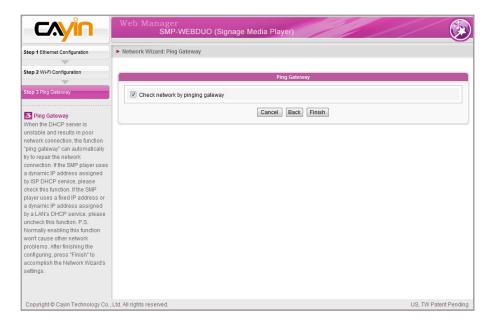
If you need a compatible Wi-Fi adaptor, please contact CAYIN sales representative, or authorized resellers.

## 2-3-3 Step3: Ping Gateway

### NOTE

Normally enabling this function won't cause other network problems.

When the DHCP server is unstable and results in poor network connection, the function "ping gateway" can automatically try to repair the network connection. If the SMP player uses a dynamic IP address assigned by ISP DHCP service, please check this function. If the SMP player uses a fixed IP address or a dynamic IP address assigned by a LAN's DHCP service, please uncheck this function.



After finishing the configuring, press [**Finish**] to accomplish the Network Wizard's settings.

System may need to reboot after you finish Network Wizard.

## 2-4 System Wizard

You can configure time, language, display, and security settings in this wizard.

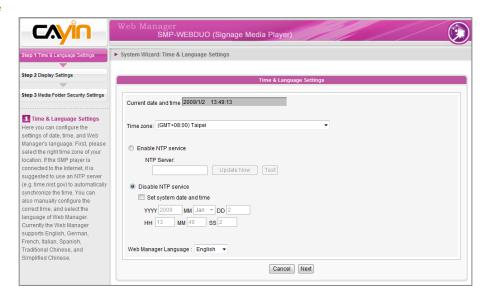
# 2-4-1 Step1: Time & Language Settings

Here you can configure the settings of date, time, and Web Manager's language.

First, please select the right time zone of your location. If the SMP player is connected to the Internet, it is suggested to use an NTP server (e.g. time.nist.gov) to automatically synchronize the time. You can also manually configure the correct time, and select the language of Web Manager. Currently the Web Manager supports English, German, French, Italian, Spanish, Japanese, Traditional Chinese, and Simplified Chinese.

### NOTE

For WEBDUO, please upload apatch for Japanese user interface.



- 1. Choose correct time zone.
- 2. You can decide to use NTP server or set correct system time by yourself.
- 3. Choose a preferred UI language
- 4. Click [Next] to proceed.

### 2-4-2 Step2: Display Settings

Here you can configure the settings relevant to the display device. According to the actual screen connected to the SMP player, please configure its screen resolution and refresh rate.

On some SMP models, you can select the video signal output. If you would like to cut off the VGA signal in specific time to let the screen switch to standby mode (applicable to most today's screens for power saving), you can configure the applied time and days.

SMP-WEBDUO has several display modes. For detailed introduction of each configuration, please refer to section **6-4 Display Settings.** 

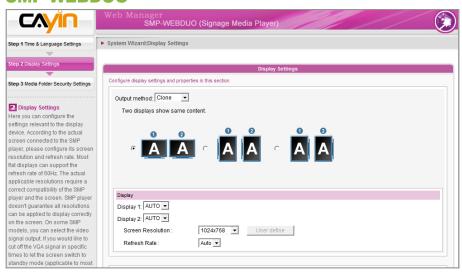
### **IMPORTANT**

Those resolutions with \* sign after the number are supported by display's EDID (or DDC) information. Choosing those resolutions without \* sign is not suggested and the system may not work properly. If you can not see any \* after the resolution number, please check you display maker or your VGA/DVI cable for EDID signal support.

### NOTE

Most screens will enter the sleep mode when the VGA or DVI signal is cut down by the SMP player. However, some screens might respond unexpectedly, such as showing a blue screen. The outcome depends on the firmware of each screen, not SMP player.

### SMP-WEBDUO



- Choose an output method and more display configurations, including the orientation and resolution, will be shown below corresponding to your selection. Please configure the settings accordingly.
- 2. Click "Hide Cursor" if you don't want to see the cursor on the screen.
- 3. If you want to turn off the display (SMP will cut down the VGA or DVI output) automatically, you can set a specific time of a day or day of week to cut off the VGA/DVI signal.
- 4. Click [Next] to proceed.

## \* User Define Resolution (for user who has experience)

If you can not select a suitable resolution on the list, you can choose "User Define" resolution.



- 1. Choose "User define".
- Click the [User define] button; then, you will see a pop-up window.



### NOTE

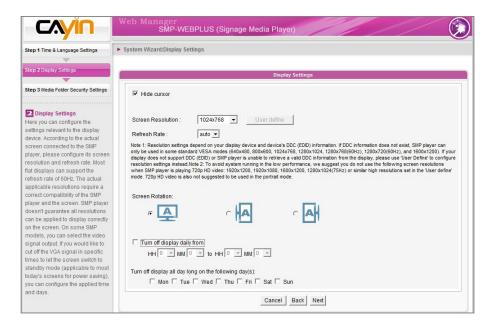
Some display's refresh rate is not happened to be an integer (e.g. 59.9 Hz). You must check with your display vendor or try some numbers in the vicinity of that possible refresh rate.

### **IMPORTANT**

We DO NOT guarantee any number you choose or enter on the User-Defined Display Resolution page can be compatible to your display. You must test the compatibility of your display before you use it.

- 3. Choose either "Basic Configuration" (Recommended) or "Advanced Configuration". For "Basic Configuration", you just need to enter a compatible resolution and refresh rate for your display. For "Advanced Configuration", you must enter all necessary parameters, provided by your display vendor to drive the graphic output. Please note the max. resolution here is 2048x2048, the min. resolution is 320x240.
- 4. Click [Save] and go back to the "Display Settings" page.
- 5. Click [Save] again and click [Apply].

### SMP-WEBPLUS/SMP-WEBPLUS-T

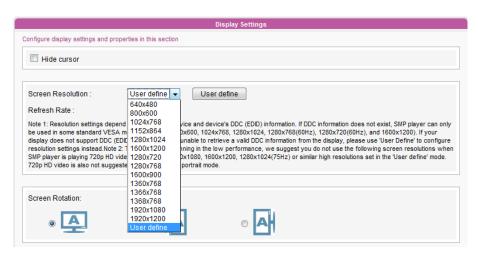


## 1. Click "Hide Cursor" if you don't want to see the cursor on the screen.

- 2. Choose a proper screen resolution and rotation mode.
- If you want to turn off the display (SMP will cut down the VGA output) automatically, you can set a specific time of a day or day of week to cut off the VGA signal.
- 4. Click [Next] to proceed.

## \* User Define Resolution (for user who has experience)

If you can not select a suitable resolution on the list, you can choose "User Define" resolution.



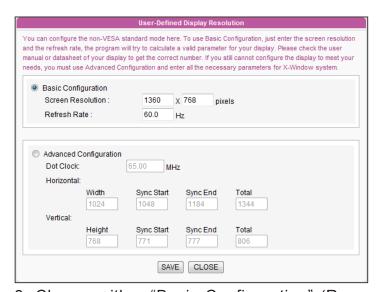
### NOTE

SMP-WEBPLUS/SMP-WEBPLUS-T (LB-500) also supports to display single content on two screens connected by the VGA and the DVI-D connectors. We strongly recommend you to use two pre-tested and identical screens to properly work this function.

### NOTE

Most screens will enter the sleep mode when the VGA signal is cut down by the SMP player. However, some screens might respond unexpectedly, such as showing a blue screen. The outcome depends on the firmware of each screen, not SMP player.

- 1. Choose "User define".
- 2. Click the [**User define**] button; then, you will see a pop-up window.



## NOTE

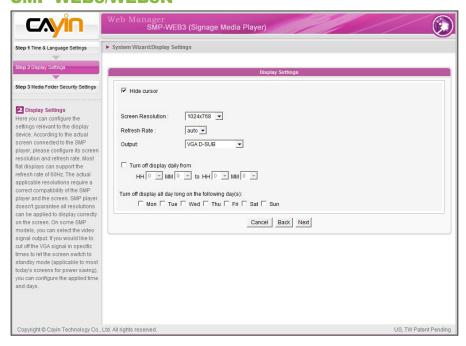
Some display's refresh rate is not happened to be an integer (e.g. 59.9 Hz). You must check with your display vendor or try some numbers in the vicinity of that possible refresh rate.

### **IMPORTANT**

We DO NOT guarantee any number you choose or enter on the User-Defined Display Resolution page can be compatible to your display. You must test the compatibility of your display before you use it.

- 3. Choose either "Basic Configuration" (Recommended) or "Advanced Configuration". For "Basic Configuration", you just need to enter a compatible resolution and refresh rate for your display. For "Advanced Configuration", you must enter all necessary parameters, provided by your display vendor to drive the graphic output. Please note the max. resolution here is 2048x2048, the min. resolution is 320x240.
- 4. Click [Save] and go back to the "Display Settings" page.
- 5. Click [Save] again and click [Apply].

### SMP-WEB3/WEB3N



- 1. Click "Hide Cursor" if you don't want to see the cursor on the screen.
- 2. Choose a proper screen resolution and output connector.
- 3. If you want to turn off the display (SMP will cut down the VGA output) automatically, you can set a specific time of a day or day of week to cut off the VGA signal.
- 4. Click [Next] to proceed.

### 2-4-3 Step3: Media Folder Security Settings

Here you can configure the security settings for the SMP Media Folder access.

If you select "share mode", which is the most convenient but also the least secured way, you won't be required a password while you access the SMP Media Folder.

You can also configure to use "user mode" and assign a password.

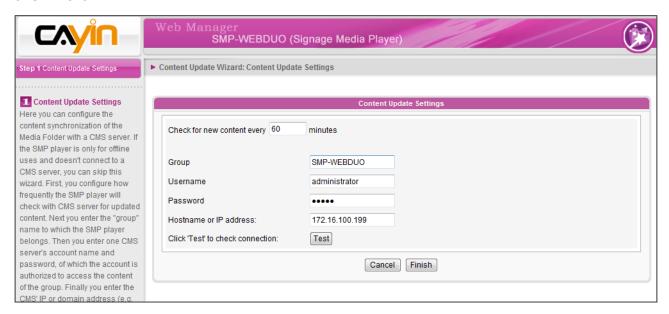
After finishing the configuring, press [Finish] to accomplish the "System Wizard" Settings.



## 2-5 Content Update Wizard

### 2-5-1 Content Update Settings

Here you can configure the content synchronization of the Media Folder with a CMS server. If the SMP player is only for offline uses and doesn't connect to a CMS server, you can skip this wizard.

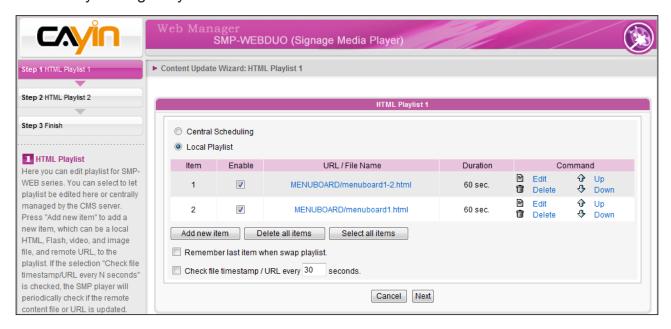


- 1. Configure how frequently the SMP player will check with CMS server for updated content.
- 2. Enter the "group" name to which the SMP player belongs.
- 3. Enter one CMS server's account name and password, of which the account is authorized to access the content of the group.
- 4. Enter the CMS' IP or domain address (e.g. cms.your-company.com). You can press [**Test**] button to check whether you enter the correct data.
- 5. After finishing the configuring, press [**Finish**] to finish the "Content Update Wizard" settings.

#### 2-6 Playback Wizard

#### 2-6-1 HTML Playlist

Here you can edit playlist for SMP-WEB series. You can select to let playlist be edited here or centrally managed by the CMS server.



Press [**Add new item**] to add a new item, which can be a local HTML, Flash, video, and image file, and remote URL, to the playlist.

If the selection, "Remember last item when swap playlist", is checked, the SMP player will resume playing the next item in the selected playlist when you change playlist. This function can ensure all items in a playlist can be shown on the screen even if you stop playing that playlist before every item in that playlist is played.

If the selection "Check file timestamp/URL every N seconds" is checked, the SMP player will periodically check if the remote content files, URLs or content files in local drive are updated. This selection is normally applied when you configure to play only a single item on the playlist permanently.

Press [**Finish**] to finish the "Playback Wizard" settings.

## Multimedia Contents Playback and Management

3	-1 Upload Files to SMP Player	32
3	-2 Edit Playlist	34
	3-2-1 Edit New Playlist	. 34
	3-2-2 Set Default Playlist	. 38
	3-2-3 Set Central Scheduling	. 39
	3-2-4 When playlist changes, resume from the next item	. 39
	3-2-5 Select Playlist from a Keypad Device	. 40
	3-2-6 Check File Timestamp / URL	. 40
3	-3 Manage Playlist	41
	3-3-1 Export Playlist	. 41
	3-3-2 Import Playlist	. 42
	3-3-3 Duplicate Playlist	. 42
3	-4 HTTP Proxy	43
3	-5 System Volume	44
3	-6 Local Scheduling	45
	3-6-1 Web Playlist	. 45
	3-6-2 System Volume	. 46

SMP-WEB series supports the playback of a variety of multimedia files. Users can upload all contents to the SMP player, and edit the playlist. Then, SMP-WEB series player will play files based on your pre-scheduled playlist. Users can also choose to manage playlist and content update from CMS server.

#### **3-1 Upload Files to SMP Player**

When you use SMP players without CMS server, you can choose one of the following methods to upload files to SMP-WEB series players.

#### **Method 1:**

- Insert the product CD into your CD-ROM, and run [Cayin Device Seeker] (\Tool\Device Seeker\cysrch.exe). You can also copy this file to your PC for future management.
- Click [Seek] and the seeker will search all available SMP clients or CMS servers in the same LAN. When the devices are found, select the one you want to connect, and click [Open Folder].

#### Cayin Device Seeker Hostname IP address Port Model Firmware vers 172.16.10.35 172.16.12.175 172.16.11.144 SMP-PRO3 SMP-PROPLUS SMP-PRO3 80 2.0.07343 SMP-PROPLUS SMP-PROPLUS 1.0.09021 80 SMP-PROPLUS 1.0.09021 OFCÉ-A-DISPLAY OFCE-B-DISPLAY 172.16.10.68 172.16.10.110 4.0.07343 2.0.07343 80 SMP-WEBPLUS SMP-WEB3 80 PTS-CMS 172.16.100.151 4.5.07351 SMP-PROPLUS SMP-PROPLUS 172.16.1.90 172.16.12.110 80 80 1.0.09021 SMP-PROPLUS SMP-PROPLUS 1.0.09021 SMP-PROPLUS 172.16.12.129 80 SMP-PROPLUS SMP-PROPLUS 1.0.09021 80 80 172.16.12.7 172.16.13.12 SMP-PROPLUS 1.0.09021 SMP-PROPLUS SMP-PROPLUS 1.0.09021 SMP-PROPLUS SMP-PROPLUS 172.16.14.116 172.16.15.45 80 80 SMP-PROPLUS SMP-PROPLUS 1.0.09021 1.0.09021 Seek 172.16.1.92 1.0.09021 SMP-WEBDUO 172.16.12.18 80 SMP-WEBDUO 1.0.09021 Open Web 80 SMP-WEBDUO 172.16.14.85 SMP-WEBDUO 1.0.09019 Open Folder 172.16.15.117 172.16.14.122 SMP-WEBDUO SMP-WEBPLUS 80 SMP-WEBDUO SMP-WEBPLUS 1.0.09021 4.0.07343 80

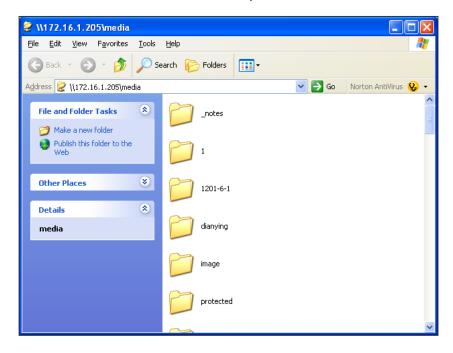
- Your PC will open File Explorer and you can see files or folders in your selected player.
- 4. Copy multimedia files from your PC to the SMP player via Network Neighborhood and then you can start to play those files in the SMP player.

#### NOTE

Your PC and the SMP player have to be in the same LAN, so that you can use Cayin Device Seeker to open the Media Folder of that SMP.

#### **Method 2:**

1. Open [**File Explorer**], and enter the \hostname or "\IP address". For example, if your hostname is SMP-WEBDUO, please enter \\SMP-WEBDUO or \\172.16.1.205.



2. Copy multimedia files from your PC to the SMP player via Network Neighborhood and then you can start to play those files in the SMP player.

#### NOTE

You can edit at most 31 playlists (index 0~30) of HTML/JPEG/SWF/VIDEO and add up to 99 items in each playlist.

#### 3-2 Edit Playlist

You can edit playlists via Web Manager of SMP-WEB series player on your own PC.

#### NOTE

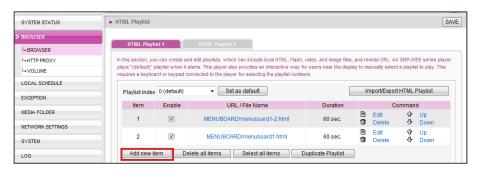
Only SMP-WEBDUO provides two HTML Playlists for two different screens. If you use "Distinct" as the display output method, your must edit two web playlist for two displays: "HTML Playlist1" for the 1st display and "HTML Playlist2" for the 2nd display. For all other display output methods, you only need to edit one HTML Playlist. Any settings in HTML Playlist 2 will not take effect.



#### 3-2-1 Edit New Playlist

Please follow the following steps to edit a new playlist for a SMP player.

- 1. Login SMP and enter Web Manager.
- 2. Click [BROWSER] and select the "BROWSER" page.
- 3. Locate the "Playlist index" drop-down menu, and select "0". Then, you can start to add an item in the "Playlist 0".
- Click [Add new item] and open the "Add / Edit Entry" popup window.



5. In the "Add / Edit Entry" window, you can decide the sequence of this new item in the playlist. By default, the new item will be inserted as the last item. For example, if you already have five items in this playlist, the system will automatically place this new item at the sixth place by default. You can also choose to insert this new item between the first and fifth place. Please refer the following table for all detailed settings:



#### NOTE

This method is similar to the way you use in your PC browser. SMP-WEB series products do not support HTTPS (SSL) protocol currently.

Specify a URL where SMP can connect to the html content, e.g. http://remote web server/path/to/your.html . You can also use dynamic server script, such as ASP, PHP, or CGI to generate the HTML page. Check the box Append Hostname Parameter and the system will append hostname/ Remote URL group parameter to the end of the html URL automatically. For example, you enter http://remote web server/test.php in this option, SMP will actually send a request as http://remote web server/test.php?hostname=hostname&group=groupname The hostname here is the hostname that you configure in "NETWORK SETTINGS" at run-time. Select to play an html or swf file in the Media Folder. By default, HTML/SWF SMP will automatically list all html and swf files in the Media file in Media Folder, so you can select an item here. If you haven't uploaded Folder your files in the Media Folder, you can also pre-edit the playlist by clicking [Enter new one] and entering the item (e.g. /cayin/ main.html) directly in the text box.

Image transition	You can insert an image file (JPEG/GIF) as a display item or a transition between two HTML files by enabling this function. You can also configure the transition effect as follows. By default, SMP will automatically list all image files in the Media Folder, so you can select one here. If you haven't uploaded your files in the Media Folder, you can also pre-edit the playlist by clicking [Enter new one] and entering the item (e.g. /cayin/cartoon.jpg) directly in the text box.  * Animation: The transition effect when the image enters and leaves the screen. We now provide four animations: "fly from top to bottom", "fly from bottom to top", "fly from left to right" and "fly from right to left".  * Speed: The speed of animation effect.  * Pre-load next item: You must set the time when you would like the system to start pre-loading the next item (eg. an html file) before the image disappears. For example, the duration of this image is 20 seconds and you want the system to start pre-loading the next item at the 18th seconds, you need to set the number "2 (seconds)" in the field. The number here depends on the loading time of the next item (html).
Video file in Media Folder	You can insert a video file as one of the items in the playlist, and display a full-screen video. By default, SMP will automatically list all video files in the Media Folder, so you can select one here. If you haven't uploaded your files in the Media Folder, you can also pre-edit the playlist by clicking [ <b>Enter new one</b> ] and entering the item (e.g. /cayin/cartoon.mpg) directly in the text box. After you select a video file, you can also set the display ratio as 4:3 or 16:9 or auto.
Playlist index	You can jump to a different playlist and item after playing this newly-added item, as long as you configure the playlist index and designated item number here. The playback jumps to the designated item by your command. If the item number doesn't exist or is disabled, SMP will play the next available item in the designated playlist. You don't need to assign duration parameter when using this function.
Video-Input (SMP-WEB3 only)	Play Video-in in full screen

#### NOTE

If you play video files in the Media Folder, you will not be able to set the duration of this video. The system will automatically play the next item in this playlist after the system finishes playing the whole video.

#### NOTE

Please DO NOT assign an empty playlist here. The result may be unpredictable.

- 6. Finally, set the duration of each playback item. After the time is up, SMP will play the next item. If you configure the duration as "Always", the playlist will stop here, which means that SMP will keep playing this item without moving to the next item. You can still use 'play-next-item' tag to change the playlist item.
- 7. Click [SAVE] and [CLOSE] to complete the settings of an item.
- 8. Add more items to this playlist. If you want to adjust the order of the items, please click **[Up]** or **[Down]** to move forward or backward.
- 9. After completing settings, click [SAVE] and [APPLY].

#### NOTE

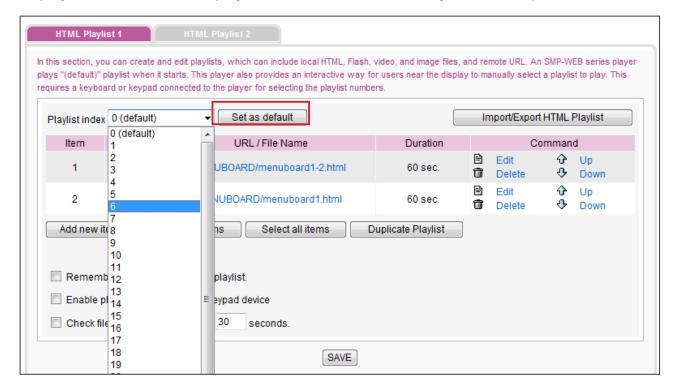
Please remember to enable those items which you wish to play one by one; or you can click [**Select all Items**] to select all items in this playlist. SMP will only play those selected items. If you want to remove all items in this playlist, please click [**Delete all Items**].





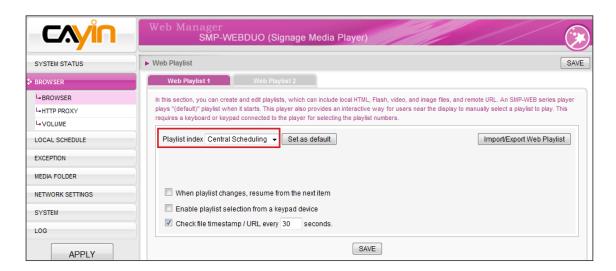
#### 3-2-2 Set Default Playlist

SMP-WEB series player can display only one active playlist at one time, so please click [**Set as default**] if you would like to play this selected playlist index. The index number with the word 'default' will be the default playlist and SMP-WEB series player will automatically display items in that default playlist on the screen after the system start-up.



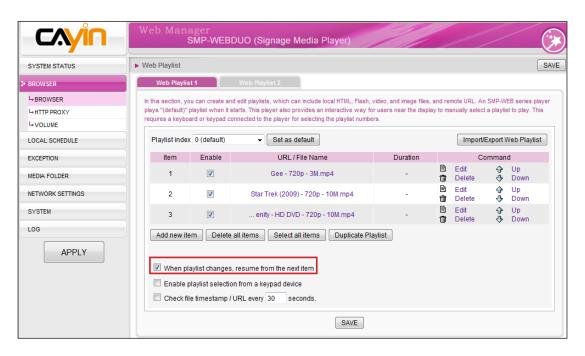
#### 3-2-3 Set Central Scheduling

If the playlist of this SMP player will be centrally controlled by a CMS server, please select "Central Scheduling". You are not allowed to edit playlist directly in SMP and the SMP player will play multimedia contents based on the schedule configured on CMS.



### 3-2-4 When playlist changes, resume from the next item

If you enable this function, SMP will remember the last item it played and resume from the next item when you switch playlist by keypad, change default playlist, or change scheduling.

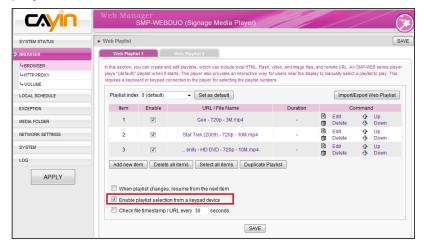


#### 3-2-5 Select Playlist from a Keypad Device

#### NOTE

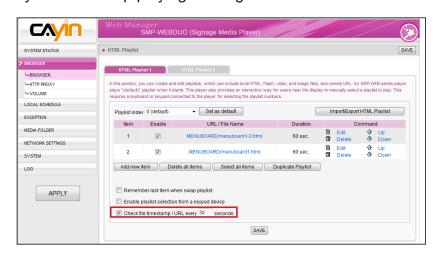
Press "." Key at keypad, you can trigger central scheduling playlist. You can not switch playlist index 10~30 from a keypad device.

"Enable playlist selection from a keypad device" and you can change the playlist by clicking number keys at a keypad/keyboard device which connects to a SMP-WEB series player. You can edit up to 10 different playlists, and user can easily change it by clicking 0~9 key in keyboard or keypad to map playlist index 0~9.



#### 3-2-6 Check File Timestamp / URL

When the playlist includes HTML items either from a URL or the Media Folder, you can choose to enable "Check file timestamp / URL every ... seconds". The system will check the URL or HTML file and refresh the new web page according to your specified time. If there is no updated file, or even the file is removed, the system will keep playing the original one.



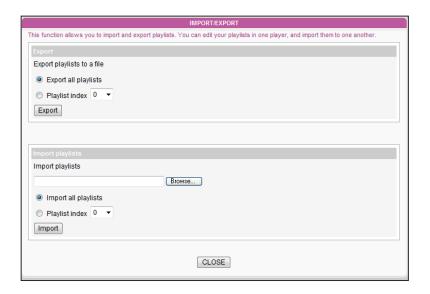
#### NOTE

SMP-WEB series player judges if a file is updated by the following ways:

- \* For remote URL: HTTP Last-Modified header tag
- \* For HTML file in Media Folder: File time

#### 3-3 Manage Playlist

You can import or export all playlists or a specific playlist, so that you can save a lot of time while preparing them.



#### NOTE

If you configure the "Popup Blocker" in your browser or disable "File Download", the "Export" function will not be able to function properly. Please turn off your Popup Block or add SMP web manager in the "Allow Web sites list". You can also try to press [Ctrl] key while you click the [Export] button. This works for most pop-up blocker program.

#### NOTE

You cannot export a playlist when you operate directly on a SMP player. Please use a PC to login Web Manager via Ethernet and then export the playlist.

#### 3-3-1 Export Playlist

Please follow the steps below o export playlists to your PC.

- 1. Login SMP and enter Web Manager.
- 2. Go to the "BROWSER" page and click the [Import/Export Web Playlist] button.
- 3. You can either choose to export all playlists or export a specific playlist.



4. Click [**SAVE**] in the pop-up window and save the file to your designated path and folder. Then, you complete the backup.



#### 3-3-2 Import Playlist

You can import playlist to other SMP-WEB players. To import playlist, please follow the steps:

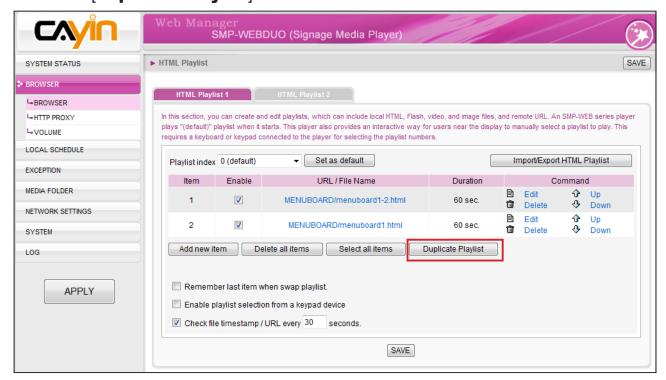
- 1. Login SMP and enter Web Manager.
- 2. Go to the "BROWSER" page and click the [Import/Export Web Playlist] button.
- 3. Click "Browse..." to choose an exported playlist file (\*.dat for all playlists or \*.cpl for a single playlist)
- 4. You can either choose to import all playlists or import a specific playlist.

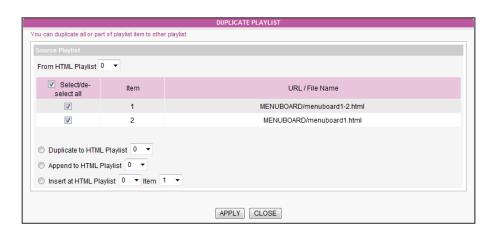


#### **3-3-3 Duplicate Playlist**

You can duplicate items from one playlist to another.

1. Click on [Duplicate Playlist] button.





- 2. Choose a source playlist
- 3. Select items which you would like to duplicate from that selected source playlist
- 4. Select a target playlist. You can either replace, append to end, or insert the source items to the target playlist.

#### NOTE

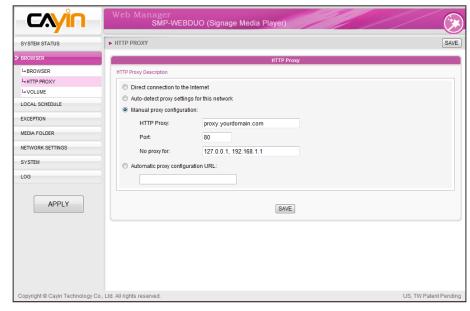
Please do not configure this setting unless you have a clear idea about your network configurations. This option only affects playback remote URL at browser. If you need to update contents from CMS to SMP and to use SuperMonitor, please consult your network administrator to open the port access.

#### NOTE

WEB HTTP Proxy DOES NOT support automatic account and password authentication.

#### **3-4 HTTP Proxy**

You can configure proxy settings if your network has restrictions to Internet connection. Please configure one of the following settings.



**Direct connection to the Internet:** Browser connects to Internet without proxy. This is the default setting.

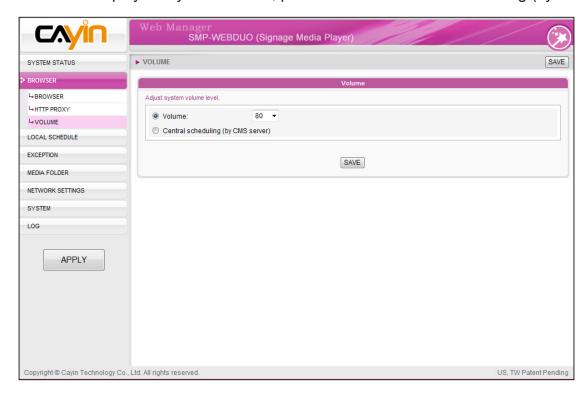
**Auto-detect proxy settings for this network:** Choose this if you want Firefox to automatically detect the proxy settings for your network.

**Manual proxy configuration:** Choose this if you have a proxy server. Please enter the IP address and port number of the proxy server. You can also specify hostnames or IP addresses that do not be proxied.

**Automatic proxy configuration URL:** Choose this if you have a proxy configuration (.pac) file.

#### **3-5 System Volume**

You can adjust the system volume of SMP player here. If you would like to control the volume of all players by CMS server, please choose "Central Scheduling (by CMS server)".



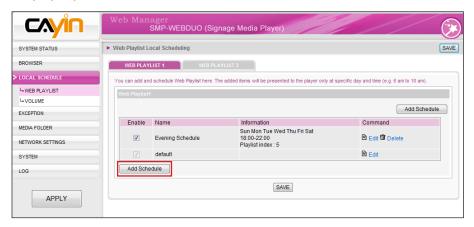
#### 3-6 Local Scheduling

You can specify weekly schedule for HTML Playlist and volume on SMP player directly.

#### 3-6-1 Web Playlist

You can edit a schedule to playback different playlists at designated time.

- 1. Select a Web Playlist. (If you choose "Distinct" display output method, you can edit two separated schedules for the two Web Playlists.)
- 2. Click [Add Schedule] to create a new schedule item on the pop-up window.

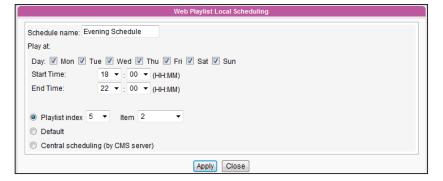


- 3. Specify the schedule name, day of week, and start/end time.
- 4. Choose appropriate playlist index.

Playlist: Specify playlist index and item number.

**Default:** Run the default playlist

**Central Scheduling:** Run the playlist controlled by CMS server



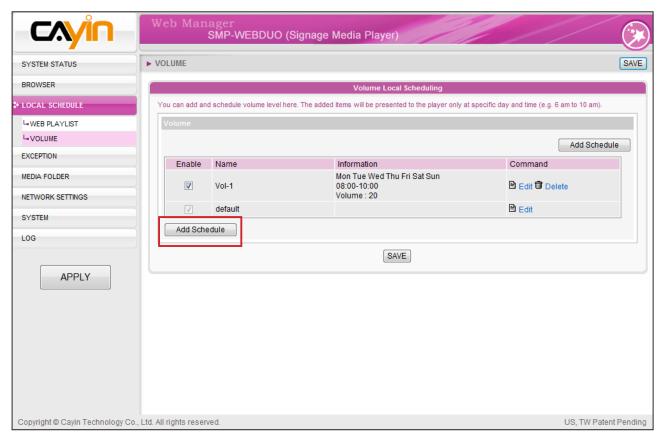
#### NOTE

Local Scheduling has higher priority than Central Scheduling.

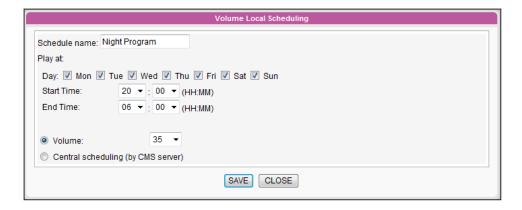


#### 3-6-2 System Volume

You can change system volume at a specific day and time. For example, the system can lower down the volume at night automatically after you configure the settings.



Click [Add Schedule] to create a new schedule item on the pop-up window.



- 2. Specify the schedule name, day of week, and start and end time.
- 3. Set the volume. The sound is louder when the number is bigger.
- 4. If you would like to control SMP's volume by CMS server, please select "Central scheduling (by CMS server)".

## Using CAYIN Media Player in HTML

4-1 Media Player Tag and Attributes	48
4-2 Examples	51
4-3 Apply Font in SMP-WEB Series Players	56
4-4 Hide the Scroll Bar	58

#### 4-1 Media Player Tag and Attributes

CAYIN's Media Player can be embedded into HTML tag, like Adobe Flash. You can play media files in Media Folder or real-time streaming by using CAYIN's media player. You can embed CAYIN's media player into browser by defining the <object> tag in HTML.

The following picture depicts how you can display images and CAYIN Media Player in a HTML page. You can see the complete content of this HTML page with a browser. Assign this HTML page as an item in the playlist of a SMP-WEB series player; then you can present multi-media contents, such as a web page, on the display.



We provide many useful "Tags" which you can include in your HTML page to control CAYIN Media Player. Please refer to the following tables and examples.

#### HTML Code:

#### TYPE Attribute:

Attribute	Attribute Value	Note
Туре	video/mpeg video/main video/sub	For SMP-WEBDUO/WEBPLUS/WEBPLUS-T, users can play two videos in one HTML page. "video/main" represents the main video; "video/sub" represents the secondary video. For SMP-WEB/WEB3/WEB3N, users can play video by using the tag "video/mpeg" or "video/main".  If you decide to play two videos in one HTML page, we suggest that you assign the video with larger resolutions as the main video.  We do not suggest you play two videos at the same time when you play Full HD (high resolution) video.

#### NAME Attribute:

Attribute	Attribute Value	Note
src	file://folder/video_filename mms://ip_address/mms_url http://ip_address/http_url rtb://port rtb://multi_cast_ip:port rtp://port rtp://multi_cast_ip:port	file: play files in Media Folder mms: Microsoft MMS streaming http: http streaming rtb: CAYIN RTB streaming rtp: Real-time Transport Protocol streaming Note: About 'src' attribute usage, see examples in the following section.
loop	1 (default)	Assign to play video repeatedly.
fullscreen	1 0 (default)	Display full-screen video.
hidden	1 0 (default)	By default (setting 0), the screen will not be hidden. When the player is hidden, the file will still be played and the sound will not be mute, if available.
ratio	auto (default) 4:3 / 1:1 / 16:9 / 2.11:1	Aspect ratio of media player window.
control-panel	1 0 (default)	Set the display mode of control-panel. If you enable this function, the panel will be shown by left clicking the mouse on the region of media player.
play-local-all	1 0 (default)	Play all files in the Media Folder.

#### SMP-WEB SERIES USER MANUAL

Attribute	Attribute Value	Note
play-server- schedule	1 2 <b>0 (default)</b>	Play files in Media Folder according to CMS's Central Scheduling settings. This option cannot be used with play-local-all.  1: Play first multimedia central scheduling.  2: Play second multimedia central scheduling.  0: Disable central scheduling (default)  WEB series players can use both Attribute Value=1 or 2.
play-folder-all	folder_name	Play all files in the selected folder.  Example: <pre></pre>
play-next-item	1 0 (default)	Play next Web Playlist item when video playlist finished in this page. This option is exclusive with loop option (loop must be false).
random-playlist	1 0 (default)	Randomly play all items in a playIsit
audio	1 (default)	Turn on / off sounds. In the case of two videos in a HTML page, the "sub-video" will automatically be turned off, when you set "true" for the "main video".

#### **4-2 Examples**

**Example 1:** Play the file, video.mpg, in the Media Folder repeatedly

```
<html>
<head>
</head>
<body>
<object type="video/main" width="320" height="240">
<param name="src" value="file://video.mpg">
<param name="loop" value="1">
<param name="ratio" value="4:3">
</object>
</body>
</html>
Example 2: Play the file, video.mpg, in the Media Folder repeatedly and display in full
screen
<html>
<head>
</head>
<body>
<object type="video/main" width="320" height="240">
<param name="src" value="file://video.mpg">
<param name="fullscreen" value="1">
<param name="loop" value="1">
</object>
</body>
</html>
```



#### **Example 3:** Play several video files in the Media Folder repeatedly

If you want to play many items, please add multiple "param" tag and set the "name" as "src". In the following example, the media player will play video files in the sequence of 1.mpg, 2.mpg, 3.mpg, 4.mpg, and 5.mpg.

```
<html>
<head>
</head>
<body>
. . . . . . .
<object type="video/main" width="320" height="240">
<param name="loop" value="1">
<param name="src" value="file://1.mpg">
<param name="src" value="file://2.mpg">
<param name="src" value="file://3.mpg">
<param name="src" value="file://4.mpg">
<param name="src" value="file://5.mpg">
</object>
. . . . . .
</body>
</html>
```

#### **Example 4:** Play all video files in the Media Folder

If you want to play all files in the Media Folder, you can use the attribute "play-local-all". Then, the media player will play all files in the alphabetical order.

```
<html>
<head>
</head>
<body>
.......

<object type="video/main" width="320" height="240">
<param name="loop" value="1">
<param name="play-local-all" value="1 ">
</object>
......
</body>
</html>
```

**Example 5:** Play several video files in the Media Folder and move automatically to the next Web playlist after playing the previous one.

In the following example, the player will notify the browser and move to next web playlist item. We suggest you set the duration of all items in a web playlist as "Always".

```
<html>
<head>
</head>
<body>
.......

<object type="video/main" width="320" height="240">
<param name="src" value="file://1.mpg">
<param name="src" value="file://2.mpg">
<param name="src" value="file://3.mpg">
<param name="src" value="file://3.mpg">
<param name="play-next-item" value="1">
</object>
......
</body>
</html>
```

#### NOTE

You can use <param name="play-serverschedule" value="2"> to play the 2nd multimedia Central scheduling (Multimedia-2) in CMS server version 5.5 or later. **Example 6:** Control the playlist by CMS's central scheduling

The media player will download the playlist in CMS when you use the tag "play-server-schedule".

```
<html>
<head>
</head>
<body>
......

<object type="video/main" width="320" height="240">
<param name="loop" value="1">
<param name="play-server-schedule" value="1 ">
</object>
.....
</body>
</html>
```



#### **Example 7:** Play all videos in a sub-folder and play files randomly

The media player will play files in a sub-folder of Media Folder with the attribute "play-folder-all". You can also play the video files randomly with the attribute "random-playlist".

```
<html>
<head>
</head>
<body>
......

<object type="video/main" width="320" height="240">
<param name="loop" value="1">
<param name="play-folder-all" value="folder_name">
<param name="random-playlist" value="1">
</object>
......
</body>
</html>
```

**Example 8:** Play two videos in one web page. SMP-WEBDUO/WEBPLUS/WEBPLUS-T can play two videos in one web page by using attributes, "video/main" and "video/sub".

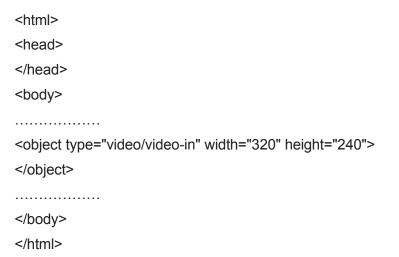
```
<html>
<head>
</head>
<body>
. . . . . . .
<object type="video/main" width="640" height="480">
<param name="loop" value="1">
<param name=" src" value="file://1.mpg">
</object>
<object type="video/sub" width="320" height="240">
<param name="loop" value="1">
<param name="src" value="file://2.mpg">
<param name="audio" value="0">
</object>
</body>
</html>
```

#### **Example 9:** Hide a media player and play sounds (music) only

If you want to hide a media player and only play music, e.g. MP3, you have to create a CSS rule to control the attributes of "OBJECT" tag, and set the value of param name "hidden" as "1".

```
<html>
<head>
<style type="text/css">
<!--
object {
  visibility: visible;
}
object.hiddenObject {
  visibility: hidden! important;
  width: 0px! important;
  height: 0px! important;
  margin: 0px!important;
  padding: 0px!important;
  border-style: none! important;
  border-width: 0px! important;
  max-width: 0px! important;
  max-height: 0px!important;
}
-->
</style>
</head>
<body>
<object type="video/main" height="240" width="320" class="hiddenObject">
<param name="src" value="file://1.mp3">
<param name="hidden" value="1">
</object>
</body>
</html>
```

#### **Example 10:** Play Audio Video input (for WEB3 only)



#### 4-3 Apply Font in SMP-WEB Series Players

You can use fonts in HTML by the following steps:

- 1. Open HTML file by a text editor or HTML editor (e.g. Adobe® Dreamweaver®).
- 2. Copy face name from font list below and specify the font face HTML tag:

#### **Example**

<font face=" Vagabond">This is a sample text.</font>

If font support bold and italic, you can use the following tag to choose bold or italic font:

Bold:

<b><font face=" Luxi Mono">This is a sample text.</font></b>

Italic:

<i><font face=" Luxi Mono">This is a sample text.</font></i>

Bold italic:

<b><i><font face=" Luxi Mono">This is a sample text.</font></i></b>

#### **Default Font list for SMP-WEB Series players**

Model	Face name	font type	Note
	AardvarkBold	Bold	
	AR Yenti Heavy B5	Regular	Traditional Chinese Font
SMP-WEB3/SMP-WEB3N 2.5/3.0	Broadway	Regular	
	AR PL Mingti2L Big5	Regular	Traditional Chinese Font
	AR YuanGB Heavy	Regular	Simplified Chinese Font
	Kochi Mincho	Regular	Japanese Font
	Luxi Mono	Bold	
	Tahoma	Regular	
	Vagabond	Bold	
	AR Yenti Heavy B5	Regular	Traditional Chinese Font
	Broadway	Regular	
	AR PL Mingti2L Big5	Regular	Traditional Chinese Font
	AR YuanGB Heavy	Regular	Simplified Chinese Font
	Kochi Mincho	Regular	Japanese Font
MP-WEBPLUS/ MP-WEBPLUS-T	Luxi Mono	Regular Bold Italic Bold/Italic	
.5/5.0	Luxi Serif	Regular Italic Bold/Italic	
	Luxi Sans	Regular Bold Italic Bold/Italic	
	Tahoma	Regular	
	Vagabond	Bold	
	AardvarkBold	Bold	
	AR Yenti Heavy B5	Regular	Traditional Chinese Font
	Broadway	Regular	
	AR PL Mingti2L Big5	Regular	Traditional Chinese Font
	AR YuanGB Heavy	Regular	Simplified Chinese Font
	Kochi Mincho	Regular	Japanese Font
MP-WEBDUO .0	Luxi Mono	Regular Bold Italic Bold/Italic	
	Luxi Serif	Regular Bold Italic Bold/Italic	
	Luxi Sans	Regular Bold Italic Bold/Italic	
	Tahoma	Regular	
	Vagabond	Bold	



#### 4-4 Hide the Scroll Bar

If you want the hide the scroll bar in web page, please apply the CSS settings below:

```
<html>
<head>
<title></title>
<style type="text/css">
<!--
body {
  margin-left: 0px;
  margin-top: 0px;
  overflow: hidden;
}
-->
</style></head>
<body>
.....
</body>
</html>
```

# Content Update and Media Folder Management

5-1 Update Media Folder	60
5-2 Manage Media Folder	63

In this section, you can enable automatic content update function of Media Folder with CMS server. You can also configure the settings of access authorization of Media Folder.

#### NOTE

SMP player cannot synchronize any file bigger or equal to 2GB.

In addition to Network Neighborhood, you can update the content of Media Folder automatically with CMS server or a web server.

Please specify the duplicate frequency and source of media files by completing the following settings of CMS server or entering the URL of a web server.

1. Login Web Manager; then click [MEDIA FOLDER].

5-1 Update Media Folder

#### WEBDUO (Signage Media Play ► MEDIA FOLDER SAVE BROWSER LOCAL SCHEDULE You can synchronize the content of Media Folder with a CMS or web server. Configure for the access to the Media Folder from a CMS server or PC EXCEPTION Fnable Media Folder content synchronization Enable hidden disk buffe Content check Check for new content every 3 ₩ HH 12 ▼ MM 40 ▼ □ HH 0 ▼ MM 0 ▼ □ HH 0 ▼ MM 0 ▼ Specify exclusive time(s) for content synchronization ▼ Mon □ Tue ▼ Wed □ Thu ▼ Fri □ Sat □ Sun From: HH 10 - MM 0 -To: HH 13 ▼ MM 0 ▼ Content synchronization with CMS server: webadmin Password Hostname or IP address: 172 16 100 77 Click Test to check connection Test

- 2. Enable the "Media Folder content synchronization" function and SMP player will periodically download new or updated files from CMS's Content Update Server. It also removes those files that no longer exist in CMS server.
- 3. Enable "Use hidden disk buffer", if you would like to download files to a hidden disk space first. After downloading process completes, the system will copy all files to Media Folder at one time.

#### NOTE

If you have files copied in the player and then enable content update from the CMS server folder, your files will be wiped out on the player side as the content of the folder on the server will synchronize with the hard drive of the player. Therefore, if you want to edit SMP client's media folder manually, please DO NOT enable "Media Folder content synchronization".

#### NOTE

To prevent some media files from deleting by CMS server while you update content of SMP automatically from CMS, you can create a folder named "protected" and keep your files in that folder.

The advantage of this function is to make sure that SMP will not play incomplete contents. SMP will not play contents until all files are completely downloaded. We suggest you enable this option.



- 4. During the synchronization, SMP will check and only download new contents. You can choose to compare the "file size" or the "file modified time" of the server and player. You are obliged to choose at least one method. We suggest you check both of them.
- 5. Please set the frequency of content checking.

Check for new content every [] minutes	Set the time interval of checking with server
Check for new content at HH [] MM []	Set the exact time when you wish to check with server. You can set up to 3 different time arrangements.

6. Specify exclusive time(s) for content synchronization: When you enable this function, the SMP player will synchronize contents with CMS server at the selected date (s) and time. For the rest of the time, the player will stop synchronizing contents, so that you can control the usage of network bandwidth.

```
☐ HH 0 ▼ MM 0 ▼

Specify exclusive time(s) for content synchronization

✓ Mon ☐ Tue ✓ Wed ☐ Thu ✓ Fri ☐ Sat ☐ Sun

From: HH 10 ▼ MM 0 ▼

To: HH 13 ▼ MM 0 ▼
```

7. When you purchase a CMS server, you can create an account in the CMS server and authorize the account to manage the group which this SMP player belongs to. If you choose to update content by CMS, please enter the "Group" name, "Username", and "Password" of the account, and the "Hostname or IP address" of the CMS server.

#### NOTE

The maximum time interval is 10080 minutes.

#### NOTE

If the SMP player is downloading files while it pasts the assigned time, the procedure will only stop until the downloading file is completely downloaded. For the rest of files, SMP player will keep downloading them during the next configured time of content synchronization.



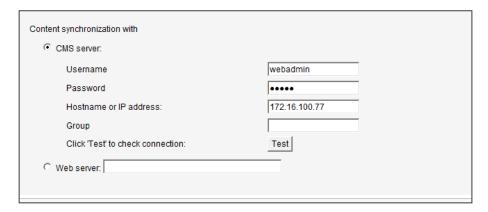
#### NOTE

For the Hostname of the CMS server, you must enter FQDN (full qualified domain name) here (eg. www.cayintech.com).

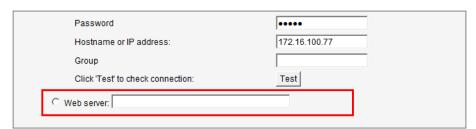
#### NOTE

Central Scheduling of all contents (Multimedia, Web Playlist, and Volume) for a SMP player applies only one server configuration assigned here. Please remember to complete the server settings here before you start to use the function (Central Scheduling).

Group	Assign the group name which this SMP player belong to.
Username	The username is the account you create in CMS server, and this account should be authorized to mange this group.
Password	User's password.
Hostname or IP address	Hostname or IP address of CMS server

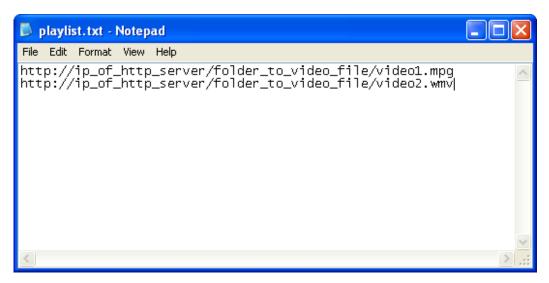


- 8. After completing all settings, please click [**Test**] to check the validity of the account and IP address. Please note that the [**Test**] button can only be used to test the validity of the "Username", "Password", "Group", and "IP address".
- You can also synchronize contents from your own web server, if you don't have a CMS server. Please enable "Web server" and enter the playlist's URL here.



SMP player will send the HTTP request to the URL (e.g. http://210.179.61.252/myvedio/playlist.txt) and get the playlist (e.g. playlist.txt) from the server. Each line (e.g. http://210.179.61.252/myvedio/video1.mpeg) in the playlist file will be treated as one individual URL. SMP player will download new or updated URL(s) in the playlist, and remove the local files which do not exist in the playlist.

You may type a text file like below and enter the URL of this text file in this field:



By changing the text file, you can update the SMP player's playlist in media folder.

Files downloaded from Web Server will be located in the root of Media Folder with no subfolders.

#### **5-2 Manage Media Folder**

In this section, you can set share mode of Media Folder (on network neighborhood) for users.



#### SMP-WEB SERIES USER MANUAL

Do not share Media folder	The folder will not be shared.
Share mode	Select "Share mode" if you allow open access of all users. In this mode, users can access the folder without username and password.
User mode	In"User mode", users need to enter username and password to access the folder. If you only want to allow access from a particular user, enable this function and change its username and password.  Default Username: smbuser  Default Password: smbuser  Enable FTP service: Enable this feature, and you can also access media folder through FTP protocol. You can use any FTP client of your choice; however, for the non-ANSI file name, you must use UTF-8 enabled FTP client software.
The access is only allowed from IP Address	To allow access from particular IP address or subnet, enter the IP address or partial IP address, e.g. type "172.16.0.1" to allow access only from this IP address, or type "172.16.0." to allow access from all computers in this subnet.

## **System Status and Settings**

6-1 System Status	66
6-1-1 Basic Information	66
6-1-2 Advanced Information	67
6-1-3 Firmware Information	68
6-2 System Settings	69
6-2-1 Set System Time	69
6-2-2 NTP Service	70
6-2-3 Change Web Administrator	's Password70
6-2-4 Change Service Port of We	eb Manager71
6-2-5 Choose Web Manager Lan	guage71
6-2-6 Set System Reboot	72
6-2-7 Frequency of Server Comn	nunication72
6-3 System Maintenance	73
6-3-1 Upload Firmware	73
6-3-2 Restart/Shutdown System.	73
6-3-3 Export/Import/Restore Syst	tem Settings74
6-3-4 Remote System Recovery.	74
6-4 Display Settings	75
6-4-1 Display Information for SMI	P-WEBDUO75
6-4-2 Display Information for SMI	P-WEBPLUS/SMP-WEBPLUS-T81
6-4-3 Display Information for SMI	P-WEB3/WEB3N82
6-4-4 Video Input Settings (SMP-	-WEB3 only) 83
6-4-5 User Define Resolution (W	EBPLUS/PLUS-T and WEBDUO)84
6-4-6 Hide Cursor	85
6-4-7 Turn on / Turn off Display	86



In this chapter you can access comprehensive system information about a SMP-WEB series player. You can also configure system settings.

#### **6-1 System Status**

Login Web Manager of SMP; then you will see the [SYSTEM STATUS] page.

#### **6-1-1 Basic Information**

You can check the Hostname, Product Model, Firmware Version, and Date/Time of a SMP-WEB series player in this section. You can specify the hostname in "8-1 Ethernet" section, and change the date/time/time-zone in "6-2-1 Set System Time" section.



#### **6-1-2 Advanced Information**

You can check all detailed information about this SMP player in the following table.

Advanced Information

Subnet Mask: 255,255,0.0

Advanced information of system status

CPU Utilization: Usage 16.0%

Memory Usage: Total 1001.9MB, Used 404MB, Usage 40.4%

System Disk Usage: Total 197.49MB, Used 155.91MB, Usage 78.9% Resource Disk Usage: Total 121.52MB, Used 5.52MB, Usage 4.5%,

Media Folder Usage: Total 146.71GB, Used 1.64GB, Usage 1.1%, view files.

Ethernet

IP Address: 172.16.13.234

Gateway: 172.16.0.1

MAC Address: 00:06:93:F0:88:6E

DNS1: 168.95.1.1 DNS2: 4.2.2.6

DISPLAY 1

Output Device: AUTO (Real: DVI-1)

Screen Resolution: 1280x1024 ( Real: 1280x1024 )

Refresh Rate: 60 Hz (Real: 60 Hz)

DISPLAY 2

Output Device: AUTO (Real: VGA)

Screen Resolution: 1024x768 (Real: 1024x768)

Refresh Rate: 60 Hz (Real: 60 Hz)

CPU Utilization	Usage of CPU
Memory Usage	Usage of system DRAM. It is normal if the number is close to 100%.
System Disk Usage	Disk usage of system firmware disk. If the usage exceeds 90%, we strongly suggest that you do not upload more patches for preventing from disk overloaded.
Media Folder Usage	Disk usage of Media Folder. If you run out of disk space, you will not be able to add more media files in Media Folder.
Resource Disk Usage	Resource disk is used to store fonts. If you run out of resource disk space, you will not able to add more fonts.



Network information	You can check IP address and other related network information here. For a wireless connection, you can also check the access point (SSID) and security settings.
Display Information	You can check both the real and selected screen resolutions and refresh rates of the connected display.
View Files	Shows all the files in Media Folder.

#### **6-1-3 Firmware Information**

You can check all updated patches information here.



#### **6-2 System Settings**

In this section, you can configure basic system settings and maintain the system with firmware update, system restart, and system shutdown.

#### 6-2-1 Set System Time

You can set the system date and time manually for the SMP player.

- 1. Login SMP Web Manager. Click [SYSTEM] and switch to "SYSTEM" page.
- 2. Enable "Set system time" and enter the year, month, day (YYYY/MM/DD), hour, minute, and second (HH/MM/SS).
- 3. Select your time zone. Then, click [SAVE] and [APPLY].



#### 6-2-2 NTP Service

You can choose NTP function to synchronize the clocks of media players from an NTP server automatically (e.g. time.nist.gov).

SMP will update the system time from NTP server every 7 days or when the system restarts.

- 1. Login SMP Web Manager. Click [**SYSTEM**] and switch to "SYSTEM" page.
- 2. Click "Enable NTP service", and enter the address of the NTP server.
- 3. Click [**Update now**] to update the time immediately. You can also click [**Test**] to verify the availability of the NTP server.
- 4. Click [SAVE] and [APPLY].

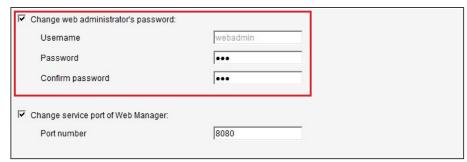


#### NOTE

If the administrator forgets the password, you can re-set the password on the SMP Console. Please refer to Ch.10 for more information.

### 6-2-3 Change Web Administrator's Password

To change administrator's password of SMP, check the box and enter the password.



## 6-2-4 Change Service Port of Web Manager

You can change to a suitable port number to fit your network environment. The default port number of Web Manager is 80. We suggest that you use the port number larger than 1024, so that the new port number will not be in conflict with other services.

After changing the port number, you have to add the port number to the URL to connect to Web Manager. (e.g. http://172.16.0.100:8080)

#### NOTE

The max. port number is 65535.



## 6-2-5 Choose Web Manager Language

SMP-Web series supports eight build-in languages, which are English, French, German, Italian, Spanish, Japanese, Traditional Chinese, and Simplified Chinese. Select here for changing the whole Web Manager's language setting.



#### NOTE

If you are using WEBDUO, please upload the patch to support the Japanese user interface.

#### 6-2-6 Set System Reboot

You can assign up to three particular day and time sections within a day that SMP will restart automatically.

Enable "Set system reboot at" function, and choose "Restart mode" and specific date/time. Then, click [SAVE] and [APPLY].

Quick restart:	Only re-start GUI system. It will be quicker.
	Reboot the machine. This option is especially for customers who want to clear memory leak and reset operating system after
	long-time operation.



### 6-2-7 Frequency of Server Communication

You can adjust the frequency parameters of several SMP/CMS service. The value of frequency is from 5 (Frequent) to 1 (Infrequent). If you don't need to update from CMS to SMP frequently, you can lower the frequency and reduce the traffic on your network.

#### **Table of communication frequency**

Value	Central Schedule Configuration (period per area)	Super Monitor keep alive (period every heartbeat)
5	10 seconds	20 seconds
4	30 seconds	30 seconds
3	60 seconds	60 seconds
2	180 seconds	180 seconds
1	600 seconds	600 seconds

#### NOTE

If you connect SMP players to CMS version 5.0 or earlier, please set frequency to 5 or 4, otherwise you may see the invalid status of SMP connection in Client List or SuperMonitor.

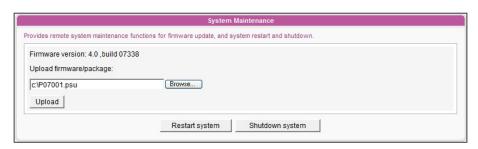
#### **6-3 System Maintenance**

You can update new firmware of SMP in the "System Maintenance" page. We suggest you update the firmware when your PC and the player are in the same LAN.

You can restart or shut down the system by clicking the corresponding button at the end of the page.

#### 6-3-1 Upload Firmware

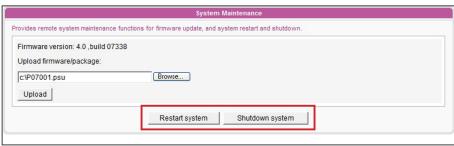
- Login SMP Web Manager. Click [SYSTEM] and switch to "MAINTENANCE" page.
- Click [Browse] and select a file; then click [Upload]. The extension of a firmware file is ".psu" or ".fsu".



3. After successfully uploading, the system will re-start. The system will inform you the uploading status after uploading. If you fail to upload the firmware, please make sure that the firmware is used for this model and version of media player.

#### 6-3-2 Restart/Shutdown System

You can restart or shut down the system by clicking the corresponding button here.



#### NOTE

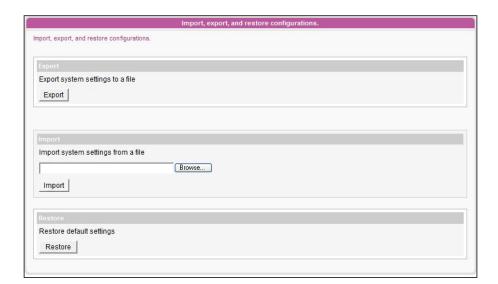
Please only upload firmware provided by CAYIN. Do not upload unknown firmware and damage the system.



You can only upload this file to a SMP player with the identical model and firmware version.

## 6-3-3 Export/Import/Restore System Settings

You can export system settings to a local file and import it later to the same machine or different machines. You can also restore the system settings by clicking **[Restore]** button.



#### NOTE

Network settings will be kept in order to reconnect to this player remotely again. If SMP player get IP address from DHCP, we don't guarantee DHCP server will issue an identical IP address to this SMP player after the system is recovered.

#### **6-3-4 Remote System Recovery**

You can recover the SMP system remotely. Firmware and configurations will be restored to the factory default.



#### 6-4 Display Settings

In this section, you can configure the settings related to the display. Please refer to the following sections for detailed display information of different players.

#### 6-4-1 Display Information for SMP-WEBDUO

In SMP-WEBDUO, you have 4 different output methods for different applications.

#### A Single:

Output signals to one single display only. You will have best overall system performance by choosing this method.

#### A A Clone:

Connect one SMP player to two screens which present exactly the same content.

#### ABC Extended:

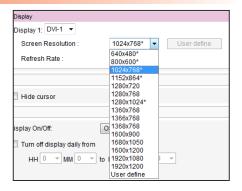
Connect one SMP player to two screens and present one content which will show across these two screens.

#### A B Distinct:

Connect one SMP player to two screens which present two different contents on each screen. You need to configure the 2nd Web Playlist for the 2nd screen. You can display at most four videos on two screens by choosing this method.

#### **IMPORTANT**

Those resolutions with \* sign after the number are supported by display's EDID (or DDC) information. Choosing those resolutions without \* sign is not suggested and the system may not work properly. If you cannot see any \* after the resolution number, please check you display maker or your VGA/DVI cable for EDID signal support.

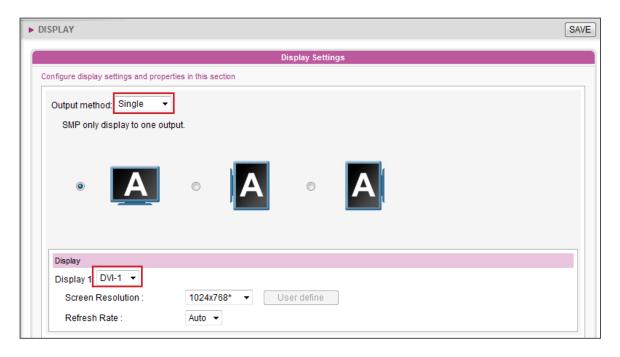




- 1. SMP-WEBDUO supports following predefined screen resolutions: 640x480, 800x600, 1024x768, 1152x864, 1280x1024, 1600x1200, 1280x720(720p), 1280x768, 1600x900, 1360x768, 1366x768, 1368x768, 1680x1050, 1920x1080, and 1920x1200.
- 2. The maximum bit-rate and resolution might be different based on your file encoding methods. We acknowledge video playback results may be influenced by many factors, such as codec, bit-rate, screen resolution, or other components playing with video at same time... etc.. Please test the video on SMP players in advance. CAYIN DOES NOT GUARANTEE EVERY VIDEO FILE CAN BE PLAYED ON SMP PLAYERS PROPERLY WITHOUT TESTING BEFOREHAND.
- 3. The applicable resolution is also related to the resolutions of your display. Please check the specifications of the display and choose a suitable one for you.

#### 6-4-1-1 Output Method: Single

- 1. Login SMP Web Manager. Click [SYSTEM] and switch to "DISPLAY" page.
- 2. Choose single mode. SMP-WEBDUO only outputs signals to a display connector.
- 3. Choose the orientation of the screen.
- 4. Choose a video source. You can choose VGA, DVI-1, or DVI-2. You can also choose Auto and SMP-WEBDUO will detect connection automatically.
- 5. Choose a suitable screen resolution and refresh rate. You can specify a predefined screen resolution and refresh rate or enter your own specification by selecting "User define".

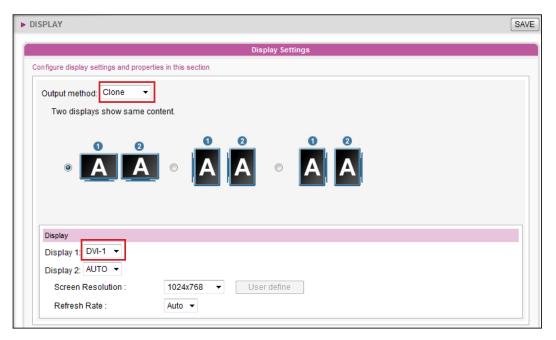


Video Resolution and Specification may differ for different output methods, supporting up to 1080p (1920x1080), Bit rate up to: 20 Mbps (MPEG2), 10~12 Mbps (MPEG4), 8~10 Mbps (WMV), 5~8 Mbps (H.264, 720p only) [Landscape, 25 fps, one video only]

	Landscape Screen	Portrait Screen
Screen Resolution	User Interface: 1920x1200 Max by User define: 2048x2048	User Interface: 1920x1200 Max by User define: 2048x2048
	Min. by User define: 320x240	Min. by User define: 320x240
Video Resolution	1x1080i/1080p (~20M bps) or 2x720p (15M bps) or 2x480p	1x1080i/1080p (~12Mbps, MPEG2 only) or 1x720p (8~10M bps) or 2x480p

#### 6-4-1-2 Output Method: Clone

- 1. Choose Clone mode. SMP-WEBDUO outputs identical signals to two different screens.
- 2. Choose the orientation of the two screens.
- 3. Choose a video source. You can choose VGA, DVI-1, or DVI-2 for two different screens. You can also choose Auto and SMP-WEBDUO will detect connection automatically.
- 4. Choose a suitable screen resolution and refresh rate which will apply to these two screens. You can specify a predefined screen resolution and refresh rate or enter your own specification by selecting "User define".



Two screens with one identical model for Clone and Extended modes is strongly suggested. You can only configure one screen resolution for two screens, so the presentation result may be unpredictable if you use two different screens, one of which doesn't support the selected resolution.

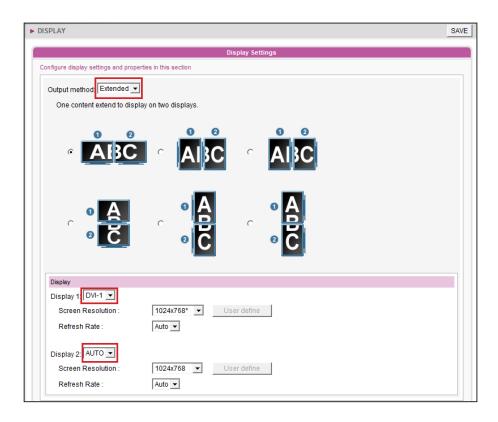
Video Resolution and Specification may differ for different output methods, supporting up to 1080p (1920x1080), Bit rate up to: 20 Mbps (MPEG2), 10~12 Mbps (MPEG4), 8~10 Mbps (WMV), 5~8 Mbps (H.264, 720p only) [Landscape, 25 fps, one video only]

	Landscape Screen	Portrait Screen
Screen Resolution	· ·	User Interface: 1920x1200 Max by User define: 2048x2048 Min. by User define: 320x240
Video Resolution	1x1080i/1080p (~20M bps) or 2x720p (15M bps) or 2x480p	1x1080i/1080p (~12Mbps, MPEG2 only) or 1x720p (8~10M bps) or 2x480p

#### 6-4-1-3 Output Method: Extended

- Choose Extended mode. SMP-WEBDUO outputs one content to two different screens, but extends the desktop twice of the size.
- 2. Choose the orientation of the two screens.
- Choose a video source. You can choose VGA, DVI-1, or DVI-2 for two different screens. You can also choose Auto and SMP-WEBDUO will detect connection automatically.

4. Choose a suitable screen resolution and refresh rate which will apply to these two screens. You can specify a predefined screen resolution and refresh rate or enter your own specification by selecting "User define".



#### NOTE

Two screens with one identical model for Clone and Extended modes is strongly suggested. You can only configure one screen resolution for two screens, so the presentation result may be unpredictable if you use two different screens, one of which doesn't support the selected resolution.

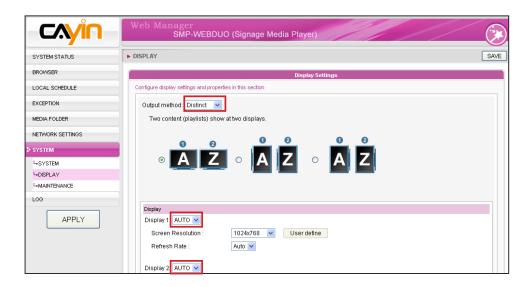
Video Resolution and Specification may differ for different output methods, supporting up to 1080p (1920x1080), Bit rate up to: 20 Mbps (MPEG2), 10~12 Mbps (MPEG4), 8~10 Mbps (WMV), 5~8 Mbps (H.264, 720p only) [Landscape, 25 fps, one video only]

	Landscape Screen	Portrait Screen
		User Interface: 1920x1200 Max by User define: 2048x2048 Min. by User define: 320x240
Video Resolution	1x1080i/1080p (~20M bps) or 2x720p (15M bps) or 2x480p	1x1080i/1080p (~12Mbps, MPEG2 only) or 1x720p (8~10M bps) or 2x480p



#### 6-4-1-4 Output Method: Distinct

- 1. Choose Distinct mode. SMP-WEBDUO outputs two sets of different signals to two screens, so each screen will present its content.
- 2. Choose the orientation of the two screens. Then, you must configure settings for two screens respectively.
- 3. Choose a video source for each screen. You can choose VGA, DVI-1, or DVI-2 for two different screens. You can also choose Auto and SMP-WEBDUO will detect connection automatically.
- 4. Choose a suitable screen resolution and refresh rate for each screen. You can specify a predefined screen resolution and refresh rate or enter your own specification by selecting "User define".



Video Resolution and Specification may differ for different output methods, supporting up to 1080p (1920x1080), Bit rate up to: 20 Mbps (MPEG2), 10~12 Mbps (MPEG4), 8~10 Mbps (WMV), 5~8 Mbps (H.264, 720p only) [Landscape, 25 fps, one video only]

	Landscape Screen	Portrait Screen
Screen Resolution	User Interface: 1920x1200 Max by User define: 2048x2048 Min. by User define: 320x240	User Interface: 1920x1200 Max by User define: 2048x2048 Min. by User define: 320x240
Video Resolution	1x1080i/1080p (~20M bps) or 2x720p (15M bps) or 4x480p	1x1080i/1080p (~12Mbps, MPEG2 only) or 1x720p (8~10M bps) or 4x480p

### 6-4-2 Display Information for SMP-WEBPLUS/SMP-WEBPLUS-T

#### NOTE

SMP-WEBPLUS/SMP-WEBPLUS-T does not provide the options: "TV-Out" and "TV-Vscan".

Screen Resolution	640x480, 800x600, 1024x768, 1152x864, 1280x1024, 1600x1200, 1280x720(720p), 1280x768, 1600x900, 1360x768, 1366x768, 1368x768, 1920x1080, 1920x1200, and user define resolution
Refresh Rate	Auto, 60, 70, 72, 75

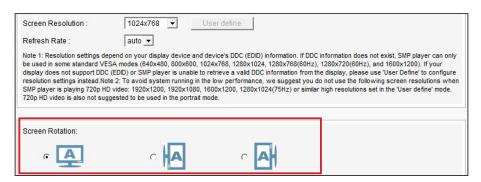


#### NOTE

In the "portrait" mode or in the listed resolution (1920x1080, 1920x1200, 1600x1200, 1280x1024@75Hz), SMP-WEBPLUS/WEBPLUS-T does not support to play HD video and two videos on one web page.

You can rotate the screen clockwise or counter-clockwise to display portrait presentations.

- 1. Login SMP-WEBPLUS Web Manager. Click [**SYSTEM**] and switch to "DISPLAY" page.
- 2. Locate the "Screen Rotation" function and select a suitable one for you.
- Click [SAVE] and [APPLY].





### 6-4-3 Display Information for SMP-WEB3/WEB3N

S c r e e n Resolution	640x480, 800x600, 1024x768, 1152x864, 1280x1024, 1280x720(720p), 1280x768, 1600x900, 1360x768, 1366x768
Refresh Rate	Auto, 60, 70, 72, 75
Output	Display output to VGA D-SUB or Composite/S-Video Composite & S-Video only support NTSC/PAL in 800x600 screen resolution. (NTSC/PAL Must configure through jumper)

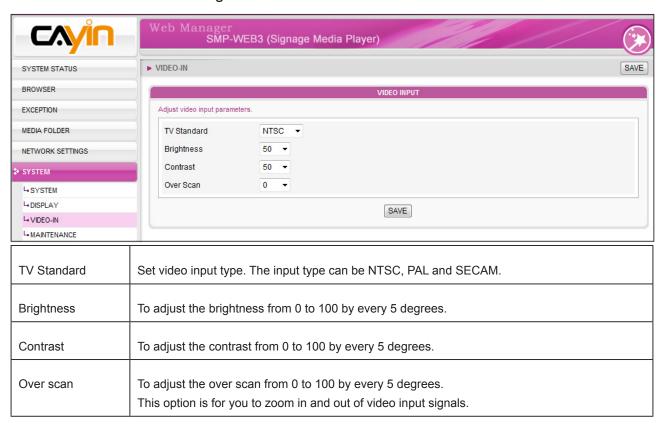
# Display Settings W Hide cursor Screen Resolution: 1024x768 Refresh Rate: 60 Output: VGA D-SUB Turn off display daily from HH 0 MM 0 to HH 0 MM 0 Turn off display all day long on the following day(s): Mon Tue Wed Thu Fri Sat Sun Cancel Back Next

#### NOTE

If you are using SMP-WEB3/WEB3N player, the display will have black area when using composite output mode.

#### 6-4-4 Video Input Settings (SMP-WEB3 only)

- 1. Login SMP Web Manager
- 2. Click [SYSTEM] and switch to "VIDEO IN" page.
- 3. Please refer to the following table for all functions.



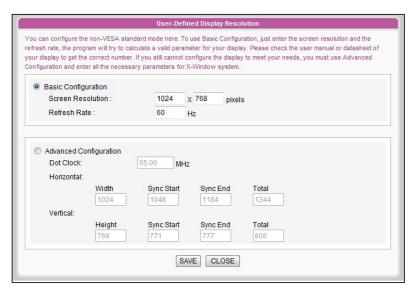


### 6-4-5 User Define Resolution (WEBPLUS/PLUS-T and WEBDUO)

If you cannot select a suitable resolution on the list, you can choose "User Define" resolution.



- 1. Choose "User define".
- 2. Click the [**User define**] button; then, you will see a pop-up window.



## 3. Choose either "Basic Configuration" (Recommended) or "Advanced Configuration". For "Basic Configuration", you just need to enter a compatible resolution and refresh rate for your display. For "Advanced Configuration", you must enter all necessary parameters, provided by your display vendor to drive the graphic output.

- 4. Click [Save] and go back to the "Display Settings" page.
- 5. Click [Save] again and click [Apply].

#### NOTE

Some display's refresh rate is not happened to be an integer (e.g. 59.9 Hz). You must check with your display vendor or try some numbers in the vicinity of that possible refresh rate.

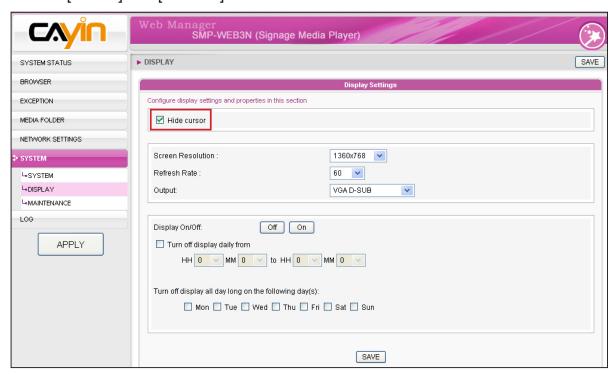
#### **IMPORTANT**

We DO NOT guarantee any number you choose or enter on the User-Defined Display Resolution page can be compatible to your display. You must test the compatibility of your display before you use it.

#### 6-4-6 Hide Cursor

Enable this option to hide mouse cursor on displayed screen.

- 1. Enable the function "Hide cursor".
- 2. Click [SAVE] and [APPLY].

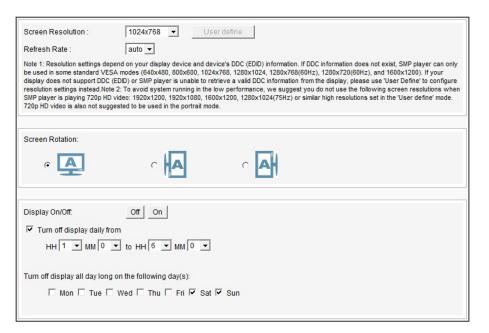




#### 6-4-7 Turn on / Turn off Display

You can also use "Display Command" to turn on or turn off the screen remotely (by cutting down the VGA signal). You can also schedule the time period during which you hope to turn off the screen to save energy. Please follow the following steps:

- 1. Click [SYSTEM] and switch to "DISPLAY" page.
- 2. Please refer to the following table for more functions.



#### NOTE

If you choose the display output from Composite/S-Video on SMP-WEB3/WEB3N, you will not be able to turn on/off the display remotely.

#### NOTE

Most screens will enter the sleep mode when the VGA signal is cut down by the SMP player. However, some screens might respond unexpectedly, such as showing a blue screen. The outcome depends on the firmware of each screen, not SMP player.

Display command	Press [ <b>Off</b> ] to turn off the display; press [ <b>On</b> ] to turn on the display.
Turn off display daily from	Set a time period during which you hope to turn off the screen everyday.
Turn off display all day long on the following day(s):	Set a specific day in weekly basis to turn off the screen. The screen will be turned off on the day you pick here.

3. Click [SAVE] and [APPLY].

## Touch Panel Support (SMP-WEBPLUS-T)

7-1 Verified Touch Panel	88
7-2 Configure Parameters of Touch Panel	89
7-3 Screen Saver Mode	90

SMP-WEBDUO, SMP-WEBPLUS, SMP-WEB3, and SMP-WEB3N do not support HID touch panel.

SMP-WEBPLUS-T supports HID Compliance touch panel devices. You can easily create an interactive digital signage with the SMP-WEBPLUS-T player.

#### NOTE

Only touch panels (controller) with USB interface are supported. You must plug the USB cable to the touch panel before turning on the SMP player.

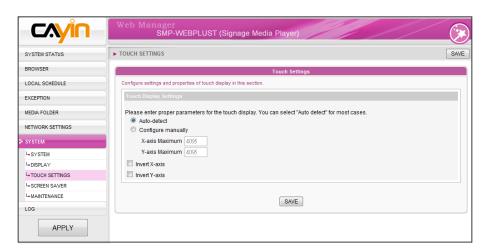
#### **7-1 Verified Touch Panel**

The following touch panels are tested and verified by CAYIN. However, we suggest you consult the manufacture of the touch panel and test it with CAYIN's player before you decide the suitable model for your applications.

Touch Manufacture	Detail
Elo TouchSystems (Tyco Electronics)	Website: http://www.elotouch.com Technology: SAW Size: 19" Display Maker: Elo
Lumio	Website: http://www.lumio.com Technology: Optical Size: 17" & 42" Display Maker: Chilin
NextWindow	Website: http://www.nextwindow.com Technology: Optical Size: 32" Display Maker: Chilin

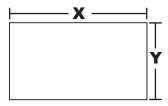
#### 7-2 Configure Parameters of Touch Panel

Calibration is not necessary for most touch panels that CAYIN tested. Please log in Web Manager and go to "SYSTEM > TOUCH SETTINGS" page for further parameter configuration information.



#### NOTE

X and Y axises will not be changed when you rotate the screen (from landscape to portrait).



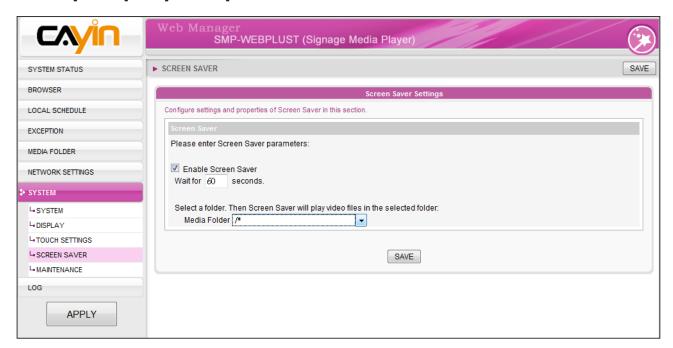
- Auto-detect: Automatically read parameters from the Touch controller. This is the default setting.
- Configure manually: Enter suitable X and Y axis parameters here. You can consult the touch manufacture or try it by yourself.
- Invert X/Y-axis: If the cursor moves toward the opposite direction, you need to enable this function. For example, if the cursor moves to your right-hand side, while you actually move your finger from right to left, please enable "Invert X-axis". If the cursor moves toward the upside, while you actually move down your finger, please enable "Invert Y-axis".



#### 7-3 Screen Saver Mode

SMP-WEBPLUS-T supports Screen Saver mode. You can configure the Screen Saver settings and properties here.

- 1. Login SMP Web Manager. Click [SYSTEM] and switch to "Screen Saver" page.
- 2. Tick "Enable Screen Saver" option to activate screen saver function. The system will automatically go into screen saver mode when the player idled for a period of time (such as 60 seconds).
- 3. Select a media folder. Screen Saver will play video files located in the selected folder.
- 4. Click [SAVE] and [APPLY].



## **B** Network Settings

8-1 Ethernet	92
8-2 Wireless Network	93
8-3 Off-Line Settings	94

In this section, you can assign a group name and hostname for a SMP player and define the network connection mode. SMP players with the same Group name will be managed altogether for content update and central scheduling.

#### 8-1 Ethernet

You can assign a group name and a hostname to a SMP player and configure the Ethernet network.

1. Login SMP Web Manager. Click [**NETWORK SETTINGS**] and switch to "NETWORK SETTINGS" page.



- 2. Enter a "Group" name and a "Hostname" of SMP.
- Select "DHCP Client" if the network supports DHCP protocol for obtaining the IP address automatically. To use static IP address, enter the relevant information in "Static IP Address" settings.
- 4. Click [SAVE] and [APPLY] to apply those settings.



#### NOTE

#### Check network by pinging gateway:

This function helps users to adjust IP configurations automatically whenever the DHCP network changes. Enable this function and SMP player will send out a ping packet every 3 minutes to check the gateway. If the gateway doesn't response, SMP player will try to repair the network connection automatically.

If you connect wired and wireless network to the player at the same time, the system will choose the wired one as the first priority, and will switch to the wireless one automatically when you unplug the wired Ethernet connection.

#### NOTE

If you use WEP, the key will be 5 or 13 characters, 10 or 26 hexadecimal. If you use TKIP or AES, the key will be 8~63 characters.

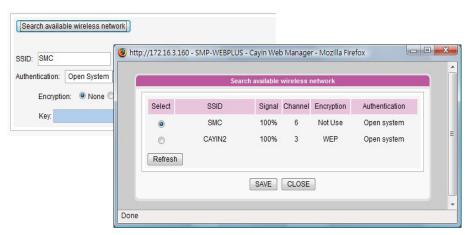
#### NOTE

We suggest you use static IP address for more stable Wireless connection.

#### 8-2 Wireless Network

If you attached a compatible USB Wi-Fi adaptor to a SMP player, you will see the page "Wireless Settings" and can configure all wireless network settings here.

- Click "Search available wireless network" and choose a suitable wireless AP (Access Point). Please be aware that a low-signal AP may lead to an unstable connection and data loss.
- Choose an appropriate authentication and encryption method. Normally, these settings can be detected automatically. Please enter the key if necessary.



Please specify the DHCP or static IP address for the wireless connection of the SMP player.

Please contact CAYIN to purchase compatible USB Wi-Fi adaptors.

SMP-WEB series will play the default playlist specified in "Browser" section automatically when the connection to the remote server resumes.

#### 8-3 Off-Line Settings

In this section, you can set an alternative action when the remote server is disconnected. If you enable this feature, SMP-WEB series player will try to send requests periodically to the URL set in "Checking following URL". When SMP player fails to connect to the URL, it will take the alternative action to play contents in Media Folder, so that you will not suffer blank or error pages.

- Login Web Manager. Click [EXCEPTION] and you will see the "EXCEPTION" page.
- 2. Check the box of "Enable Exception function".
- Assign a URL to detect the network connection. SMP will send
  a request to the URL periodically to check the availability of
  the URL and determine if the network connection is OK or
  not.
- 4. Enable "Check Network Every [...] seconds" and specify how often SMP should check the status of network connection.
- 5. Then, specify a playlist which you want to play during the network disconnection. Or, select to show the login page of Web Manager when the network is disconnected.
- 6. After completing settings, click [**SAVE**] and [**APPLY**] so that those settings will come into effect.



## **U**■LOG Management

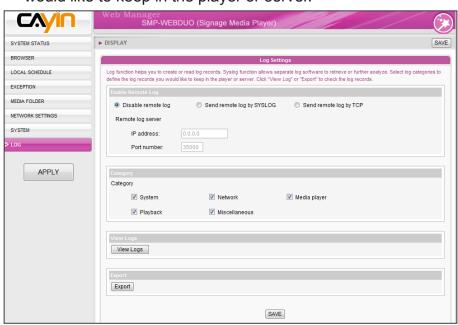
9-1	Enable Syslog	96
9-2	View Logs	97
9-3	Export Log File	98

In this chapter, you can make related settings of log files. Log function helps you to create or read log records. Syslog function allows log software in your PC to retrieve log records and further analyze them.

#### 9-1 Enable Syslog

You can enable syslog and send all log files to your designated server, so that you can monitor all activities of this player centrally.

- 1. Login SMP Web Manager, and go to the [**LOG**] page.
- 2. Enable remote log. Select "Send remote log by SYSLOG" or "Send remote log by TCP" and enter the IP address of your designated server. If you choose to send log by TCP, log records can be assured to transmit completely without losing packet if SMP is online.
- 3. You can select log categories to define those log records you would like to keep in the player or server.



System	system status change or system error	
Network	network status or configuration change	
Media Player	status of media player	
Playback	file name, duration, and status of playback	
Miscellaneous	other log files	

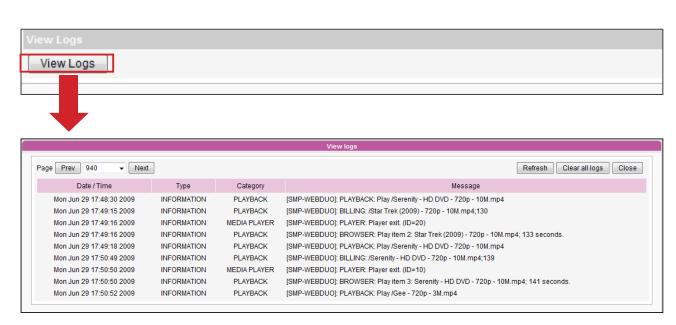
#### NOTE

You have to purchase CAYIN's log management tool, SuperReporter, to collect and manage all log records of players and servers via TCP protocol.

#### 9-2 View Logs

You can check log records in a SMP player.

- 1. Login SMP Web Manager, and go to the [**LOG**] page.
- 2. Click [**View Logs**]; then the log dialog-box will pop up. You can check all log files in your selected categories.





The export procedures will vary from browser to browser. Please follow the instructions of your browser.

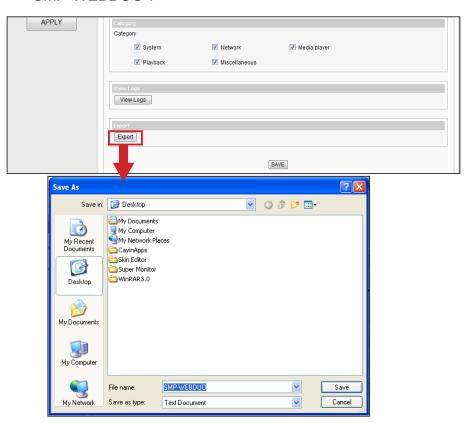
#### NOTE

If you configure the "Popup Blocker" in your browser, the Export function will not be able to function properly. Please turn off your Popup Block or add SMP web manager in the "Allow Web sites list".

#### 9-3 Export Log File

You can export the log records; then, edit or analyze with your favorite text editor software, such as Notepad, Excel, etc.

- 1. Login SMP Web Manager, and go to the [LOG] page.
- Click [Export]; then, you can export and save the log files as "SMP-WEBDUO".



## 10 SMP Console

By pressing CTRL-ALT-Backspace, you can exit GUI mode into text console to make some low-level management. After you set the configuration here, those changes take effect after the system restarts.

#### 1. View System Information

View firmware, CPU, memory, and disk information.

#### 2. Network Administration

Configure Ethernet network.

#### 3. System Update

Upload system update file or patch (.fsu or .psu) file from USB storage device. Contact your reseller for these files, store them in a USB flash disk (FAT32) and insert the USB storage device into a SMP player's USB socket. You can upload files here or from the Web Manager.

#### 4. Manage Storage (Advanced User Only)

Manage (formatting) storage, Hard-Disk device or USB storage device. Please consult your system administrator for using these functions.

#### **Format Internal Hard-disk**

This function is especially for those system maintainers who need to format the internal hard-disk. Please note that this function will format your hard-disk and you will lose all data in the disk. Follow the guestions in the procedure.

#### **USB** storage device

Partitioning and formatting USB storage devices (e.g. flash disk). This function is applied when the format of some USB storage devices is not compatible with SMP.

#### 5. Reset Password

Reset the Web Administration's password to admin.

#### 6. Restart

Restart the system.

#### 7. Shutdown

Shutdown (turn-off) the system.

#### NOTE

You can not format the internal hard disk of SMP-WEBPLUS/SMP-WEBPLUS-T (P/N: LB-500)

## System Recovery

If you encounter any unrecoverable problem (e.g. unable to boot up) while using SMP client, you can choose this function, System Recovery, to restore your system firmware to factory default. Follow the steps below to recover the system:

- 1. Start or Restart the SMP system with keyboard connected to the box.
- 2. Keep pressing the TAB key while power on until the boot loader menu appear (cayinos & recovery).
- 3. Enter "recovery", and press "enter". If you want to recover the system without answering questions, you can enter "recovery automatic". The program will skip step 5 & 6.
- 4. While the recovery system boots up, follow the instructions.
- 5. When the instruction "The system will recover to factory default." is shown, please type "Y". Then the system firmware will be restored to the original one, i.e. you have to upload all patches again after the system recovery.
- 6. When the instruction "The configuration will recover to factory default." is shown, you can choose to type "Y" and SMP will restore the configuration to the original one. You will lose all configurations which you made on this box, and you will be prompt to enter a new key for this box when you restart the system again. The key label is sticked behind the SMP device.
- 7. When the instruction "The resource will recover to factory default." is shown, you can choose to type "Y" and SMP will restore all the resource to the original default setting.
- 8. Press Enter to reboot.

#### NOTE

You can choose to recover system, configuration or resource altogether or separately. For example, you can only recover the system firmware first. If it works, all configurations and resources will be kept after system is restored.

### **Appendix**

Appendix A:	Test the	Resolution	of Your	<b>Display</b>		10	4
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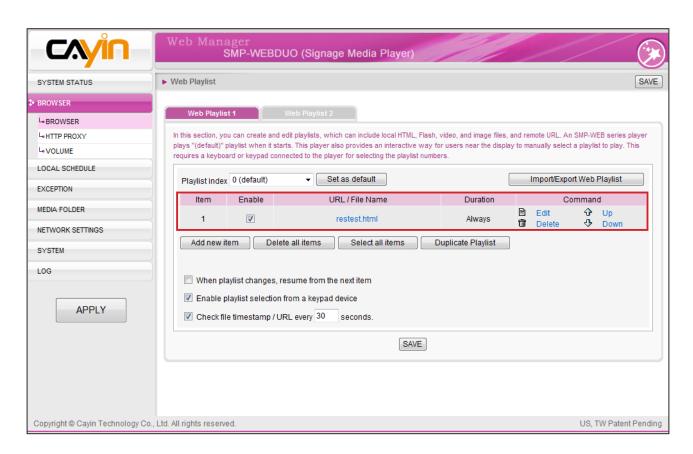
Appendix B: Use "log\_rcv" to collect syslog from players106

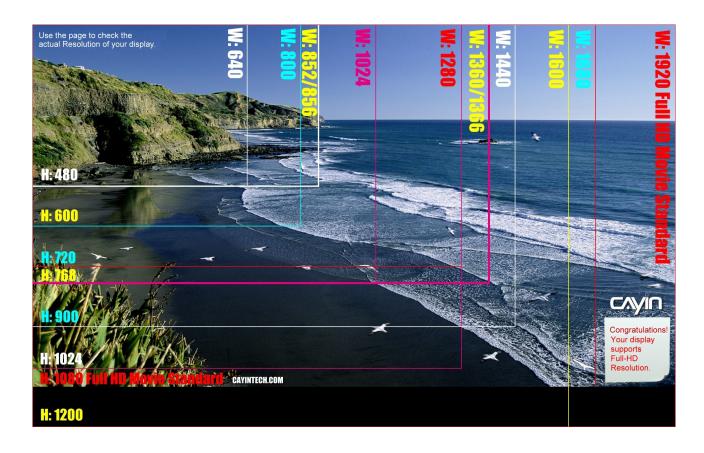


## Appendix A: Test the Resolution of Your Display

You can use the testing file in the product CD (\Tool\resolution\_test\restest.html) to test the resolution of your display. By using this file, you can check the real presentation of your display, either when you install a SMP-WEB series player for the first time or change to a new display.

- 1. Insert the product CD into your CD-ROM, and copy these two files, restest.html and restest.jpg (\Tool\resolution\_test), to the Media Folder of a SMP-WEB series player via Network Neighborhood.
- 2. Login the Web Manger of the SMP. Click [**BROWSER**] and select the "BROWSER" page. Then, add this HTML file as an item in the default playlist.
- 3. When the SMP player displays this file on the screen, you will see the current resolution of your screen indicated on the picture.







DO NOT run the program "log\_rcv.exe" directly in the CD.

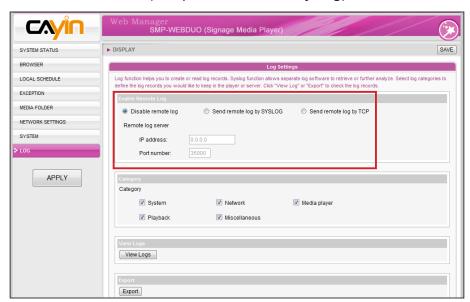
#### NOTE

If you install SuperReporter, the system will install log-rcv. exe automatically.

## Appendix B: Use "log\_rcv" to collect syslog from players

"log\_rcv.exe" is a simple tool helping you to collect syslogs from SMP players. You can find this program in product CD (\Tool\log receiver).

- 1. Copy this file to your hard-drive, and double click it.
- 2. Please set the SMP client's "syslog server IP address" as your PC's IP address (Chapter 9.1 Enable Syslog).



- 3. Log\_rcv.exe will start to receive the log messages from SMP clients and display the results on your PC's screen.
- 4. After log records are collected, Log\_rcv.exe will generate 3 folders automatically, which are "log", "billing", and "content\_update". Each day, all collected log files from every client in that day will be saved in a subfolder which is named for the date.

log	All the log records are stored in daily basis and each host has its own files.
billing	All playback log records are stored here for billing information. Each host has its own billing log file.
	SUMMARY.TXT
	[COUNT] section: Let you know for how many times those files have been played.
	[SUMMARY] section: Let you know how long (seconds) each file has been played.
content_update	Store all logs recording the name and the size of all files updated from a CMS server. The unit of the file size is "bytes". Each host has its own log file.
	SUMMARY.TXT [SUMMARY] section indicates the size of all files which are downloaded from a CMS server.
	[Comment ] Section indicates the Size of all lifes which are downloaded from a GMS server.