

# PRODUCT COMPATIBILITY MATRIX

Release Date: June 15<sup>th</sup>, 2023

Applies To: SMP-NEO V1.0~3.0, CMS V9.0~V11.0, SuperMonitor V4.0~5.5

PLEASE APPLY ALL **RECOMMENDED** PATCHES LISTED IN **ONLINE RESOURCES** TO YOUR SMP PLAYERS AND CMS SERVERS TO KEEP THE FIRMWARE UP TO DATE.

SMP player software version & hardware model		SMP-NEO V1.0		SMP-NEO2 V2.5		SMP-NEO2 V3.0		SMP-NEO2 V3.0 SP6	
		SMP-200	SMP-300	SMP-2100	SMP-4000	SMP-2100	SMP-2200	SMP-2100	SMP-2200
CMS server software version & hardware model	Function	SMP-1000	SMP-2000	SMP-6000	SMP-8000	SMP-2210	SMP-2300	SMP-2310	SMP-6000
		SMP-4000	SMP-6000	SMP-8000QD		SMP-8000		SMP-8000QD	
		SMP-8000						SMP-8100	
CMS V9.0	Player management	OK		Need to apply Patch P19762		Need to apply Service Pack 1		Need to apply Service Pack 1	
CMS-20	Central scheduling	OK		DO NOT support Schedule-Playback3/4		DO NOT support Schedule-Playback3/4		DO NOT support Schedule-Playback3/4	
CMS-40		OK		OK		OK		OK	
CMS-80		OK		OK		OK		OK	
CMS V10.5	Player management	Need to apply Patch P19761		OK		OK		OK	
CMS-20	Central scheduling	OK		OK		OK		OK	
CMS-40	Content update	OK		OK		OK		OK	
CMS-SE		OK		OK		OK		OK	
CMS V11.0	Player management	Need to apply Service Pack 1		OK		OK		OK	
CMS-20	Central scheduling	OK		OK		OK		OK	
CMS-60	Content update	OK		OK		OK		OK	
CMS-SE		OK		OK		OK		OK	
CMS-Station	CMS-PRO	X		X		OK		OK	
SuperMonitor V4.0	Multiplayer configuration	OK		X		X		X	
	Central scheduling	OK		X		X		X	
	Upload patch	OK		X		X		X	
	Group tree view	OK		DO NOT support 2-layer groups		DO NOT support 5-layer groups		X	
	Status view	OK		DO NOT support Playback 3/4 preview		DO NOT support Playback 3/4 preview		X	
SuperMonitor V5.5	Multiplayer configuration	OK		OK		X		X	
	Upload patch	OK		OK		X		X	
	Group tree view	OK		OK		DO NOT support 5-layer groups		X	
	Status view	OK		OK		OK		X	

X: Do not support